Design Tools

CS 7000-001

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Announcements

Quiz 2 is on 2/10 —covers four lectures

- Design Cognition
- Design Process
- Design Tools (today)
- Social Media (next week)

Last time

The design process is a set of structured activities meant to address problems in how we generate and develop ideas

These activities are well attuned to solving **wicked problems**, which feature contradictory or conflicting goals

Participatory design is a movement to decenter the designer's power in these activities. We still struggle to achieve our goals here.

Design patterns help us avoid reinventing the wheel.

We can intervene in design activities to address shortcomings in how we practice design: e.g., **parallel prototyping** and **comparing multiple designs** (to reduce **design fixation** and **demand characteristics**)

Today

Schön's reflective practitioner

Empowering design reflection through tools and technology

- **Ideation:** low-fidelity input
- **Implementation:** rapid construction
- **Evaluation:** feedback

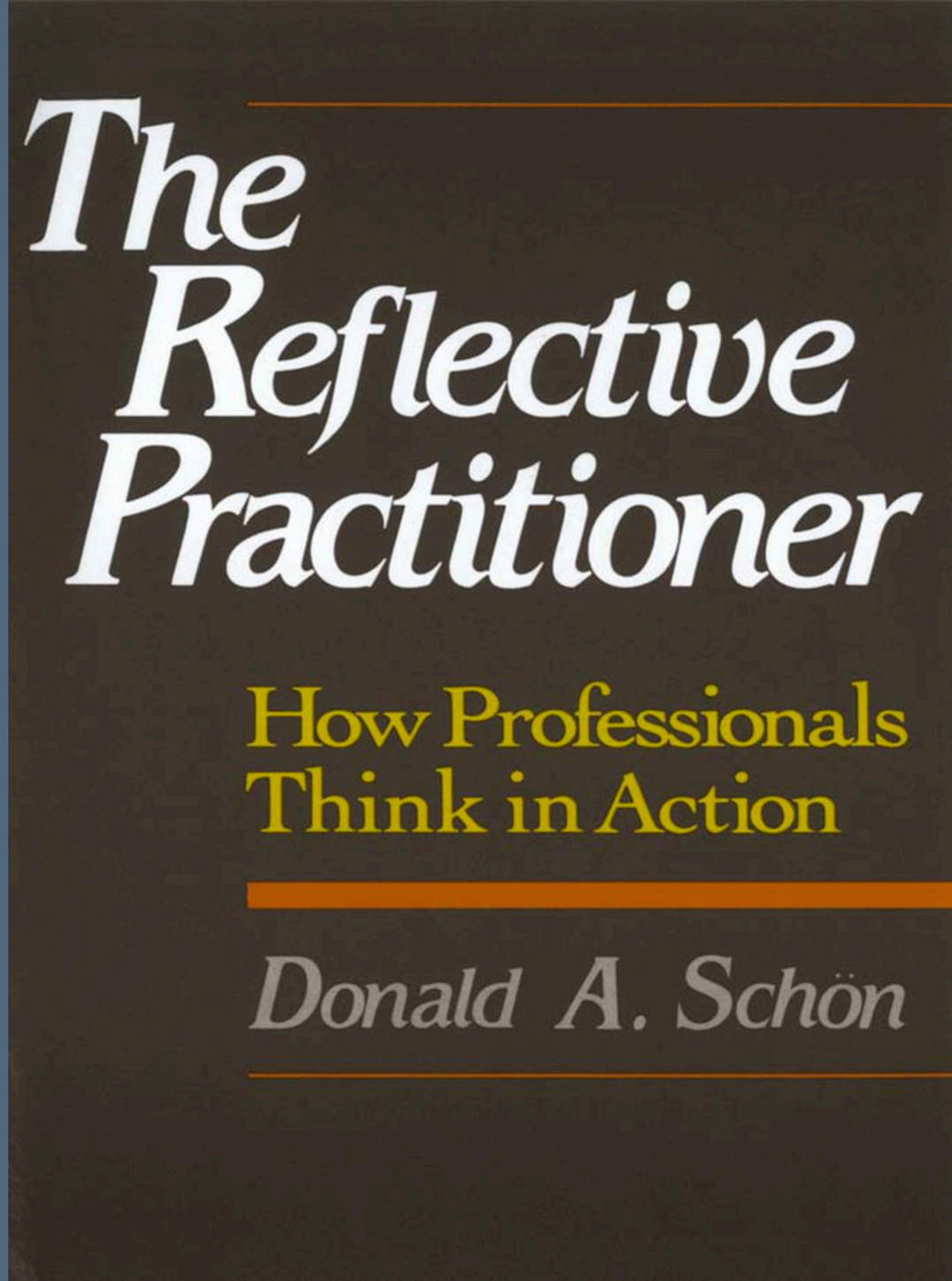
…with examples of each

The Reflective Practitioner

Reflective practitioner

How does design work? Why does it work?

Donald Schön [1984] studied a variety of professionals, including designers, and articulated a theory of the how and the why that has remained influential.

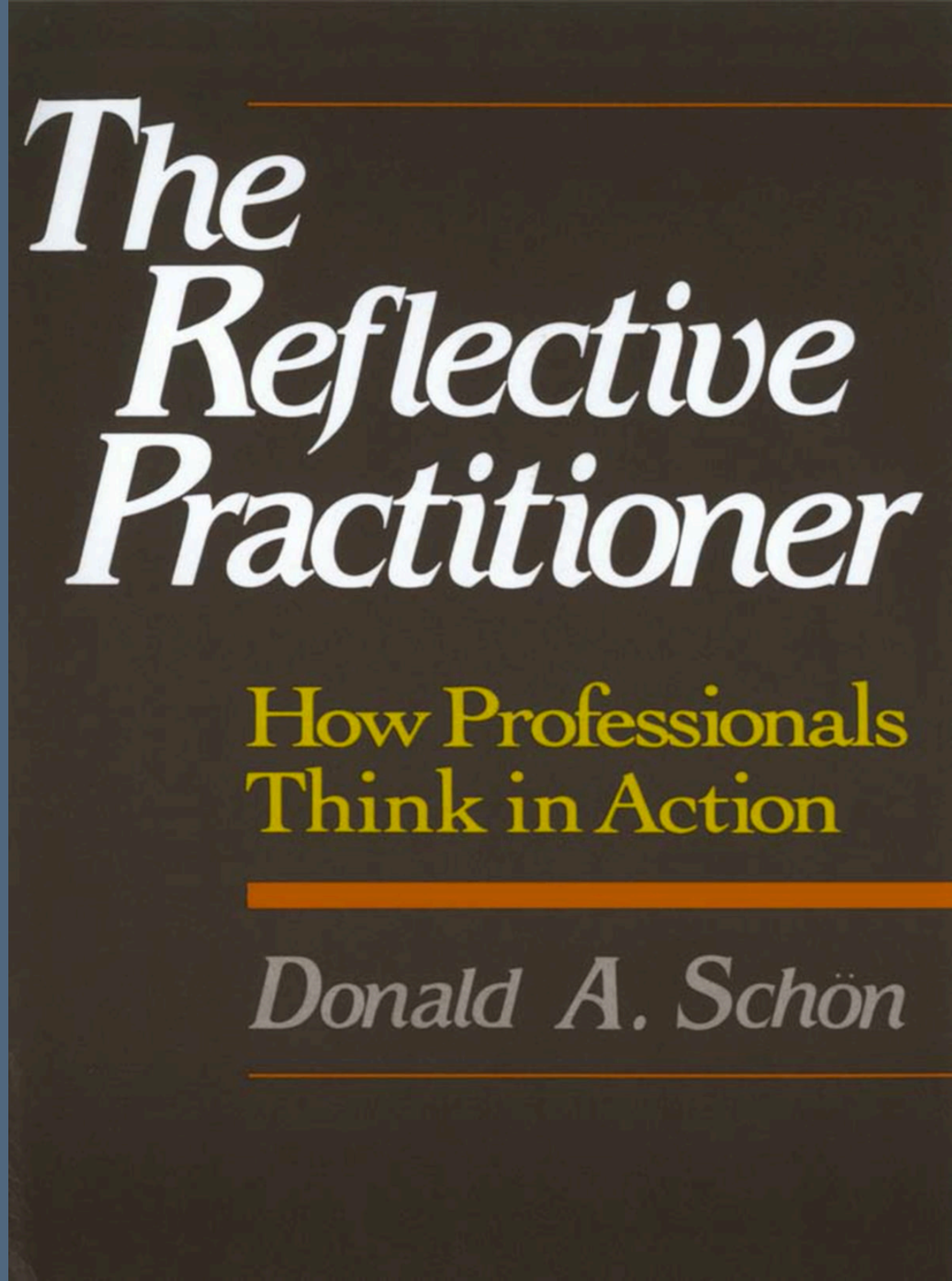


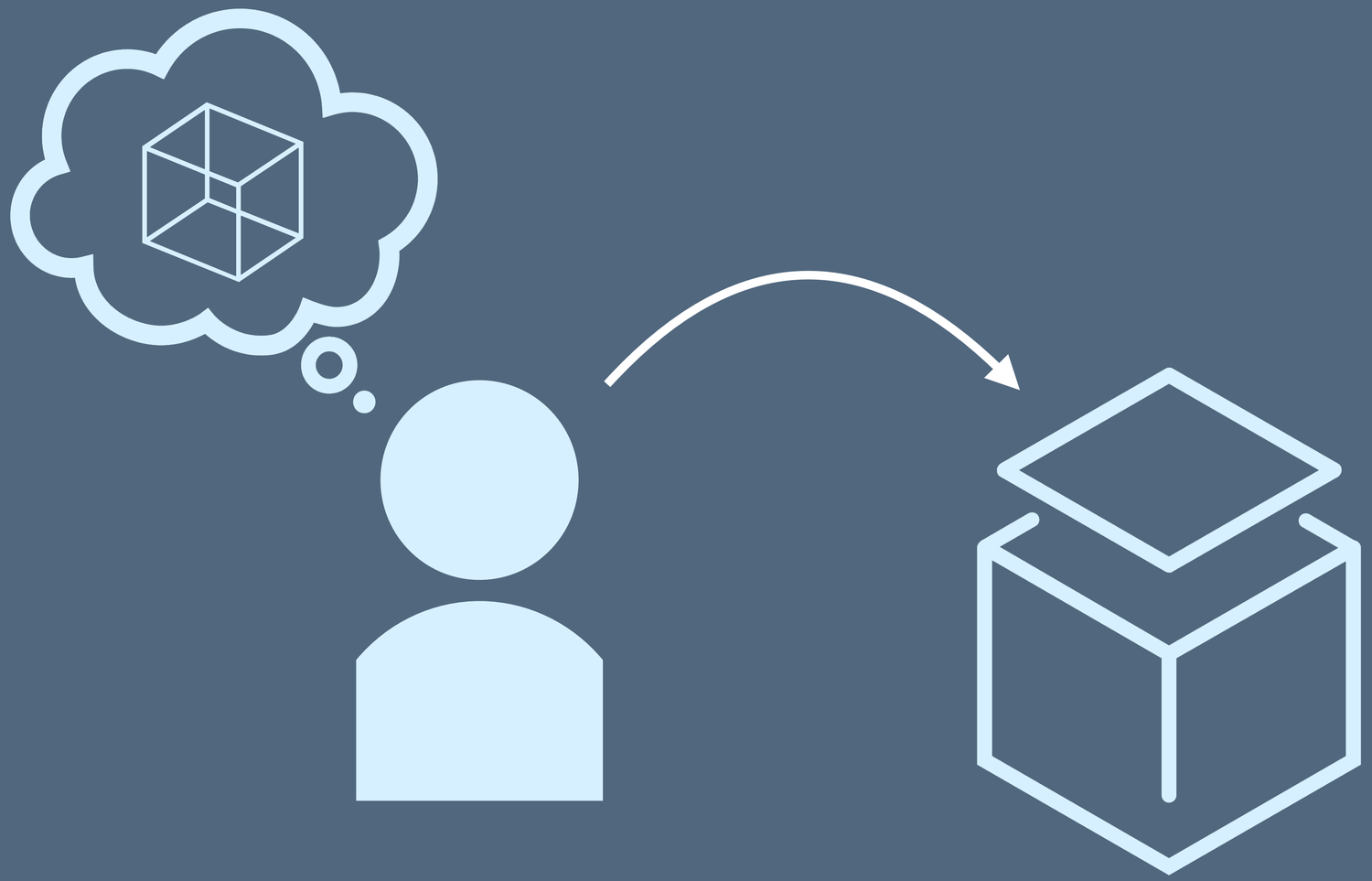
Reflective practitioner

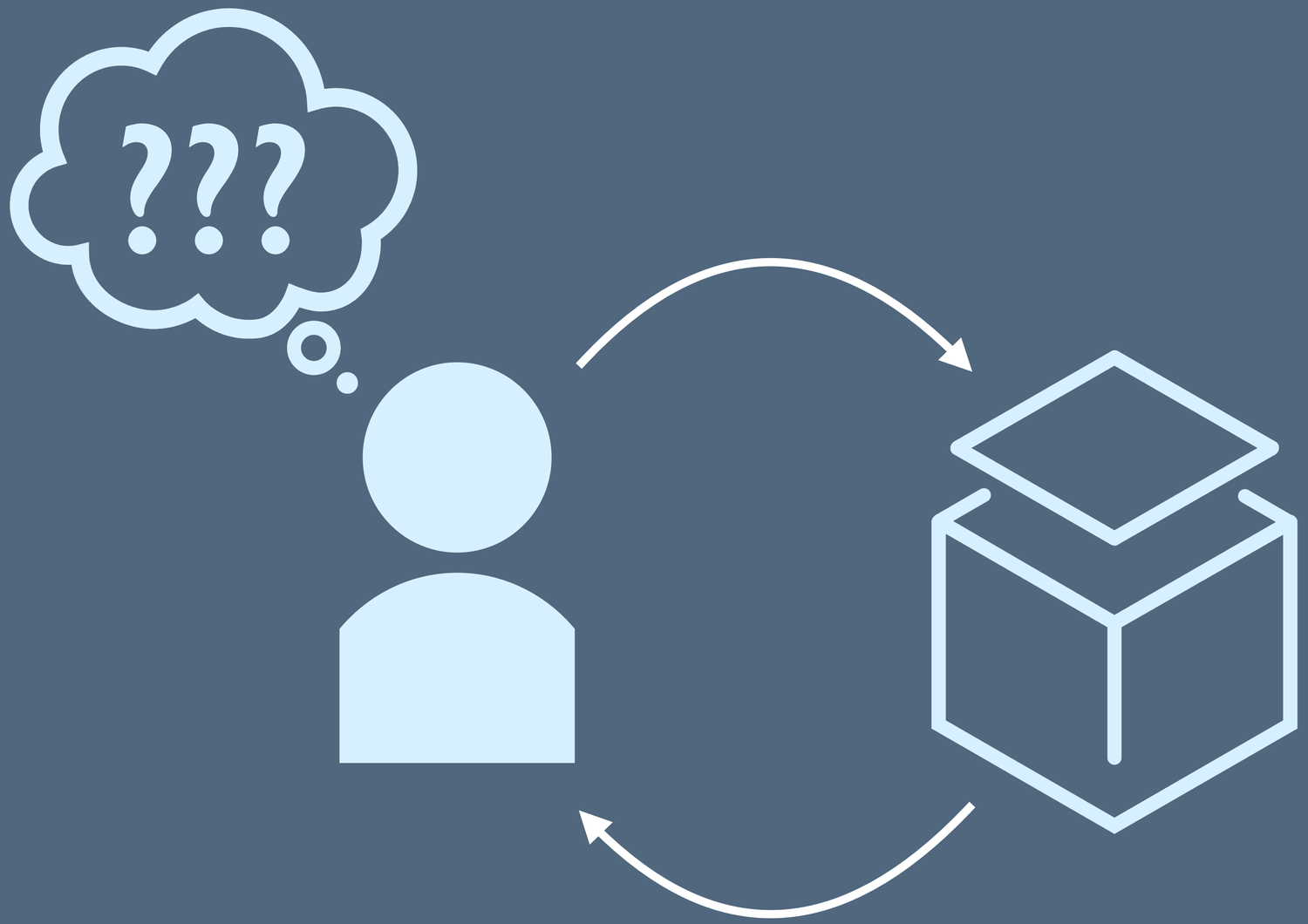
Design is not a "plan, then do" praxis

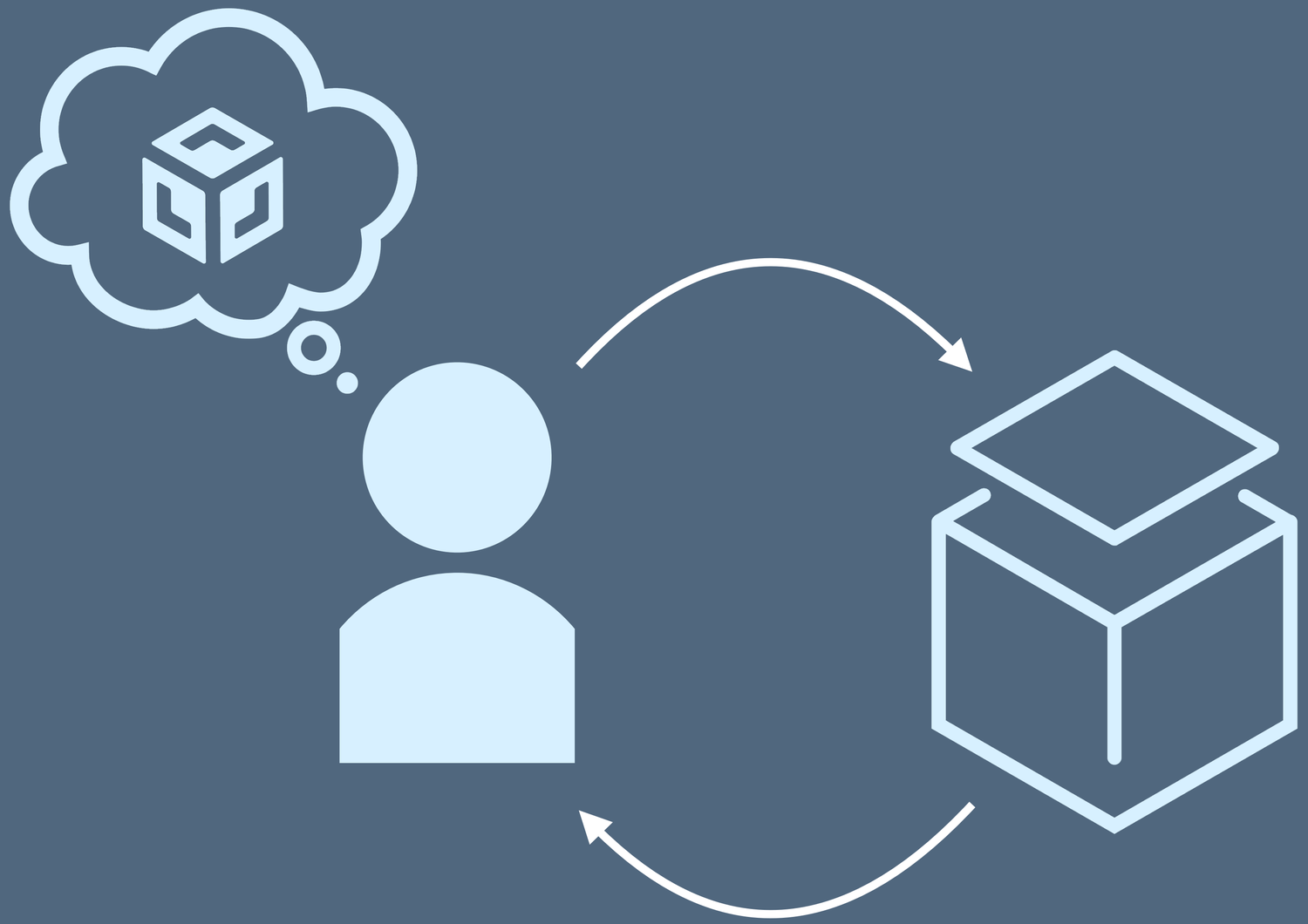
Instead, the designer is engaged in an ongoing conversation with the design

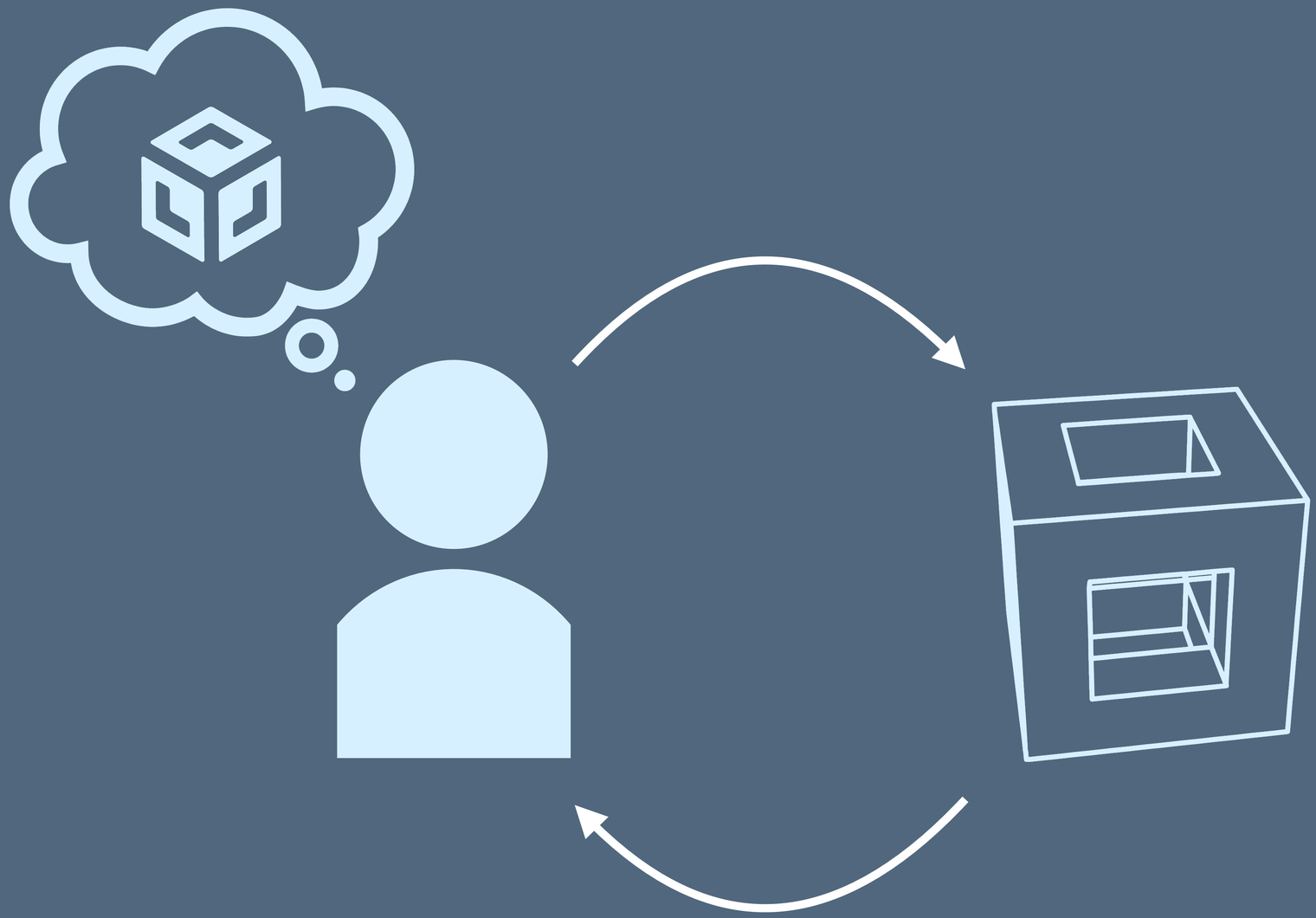
Critically, it's only by **observing the result of the doing can the designer engage in reflection**, allowing them to reorient and better solve the problem



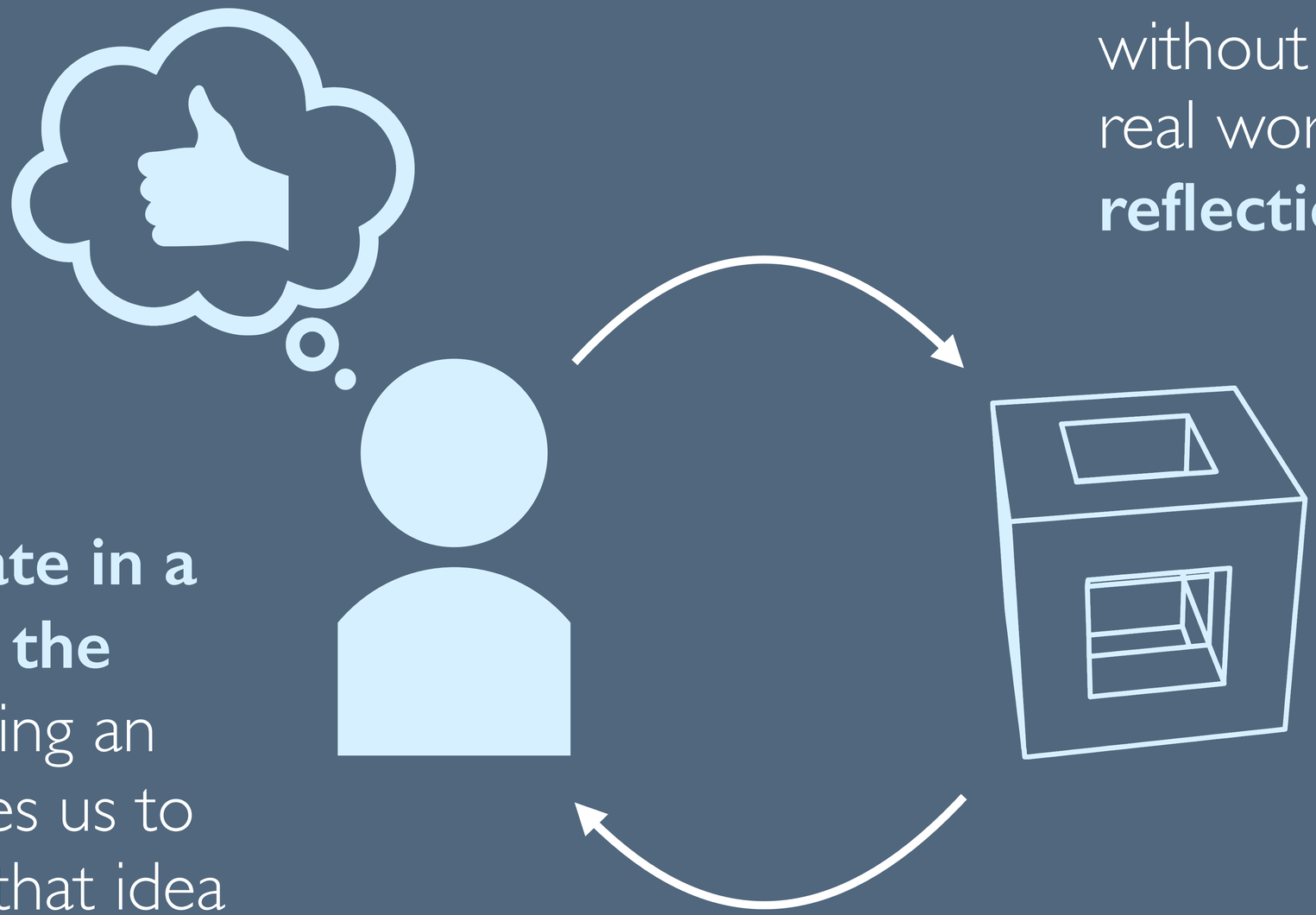








We learned something that we couldn't have without testing it in the real world. Schön calls this **reflection-in-action**

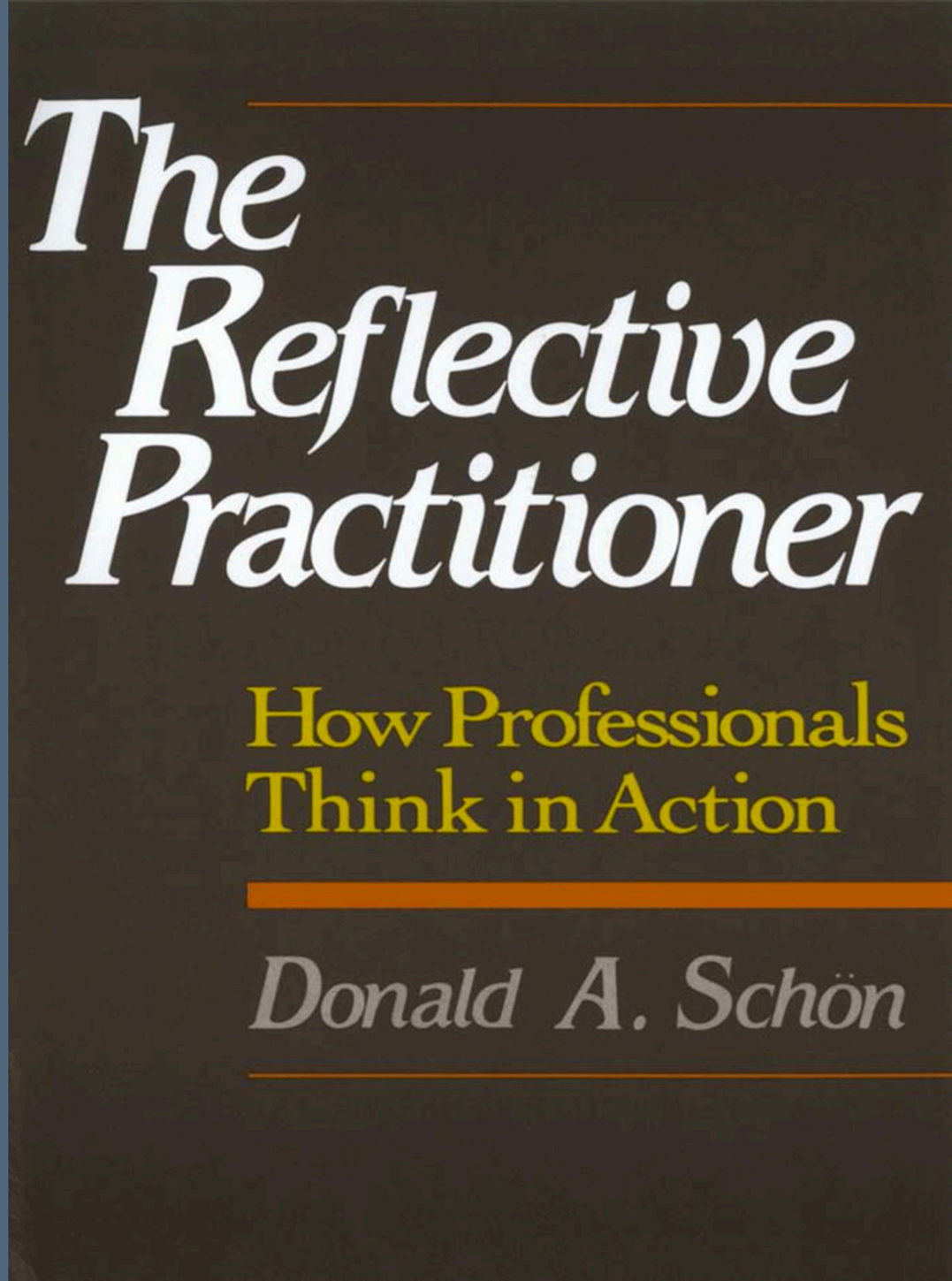


We operate in a loop with the world: trying an idea enables us to reflect on that idea and improve it

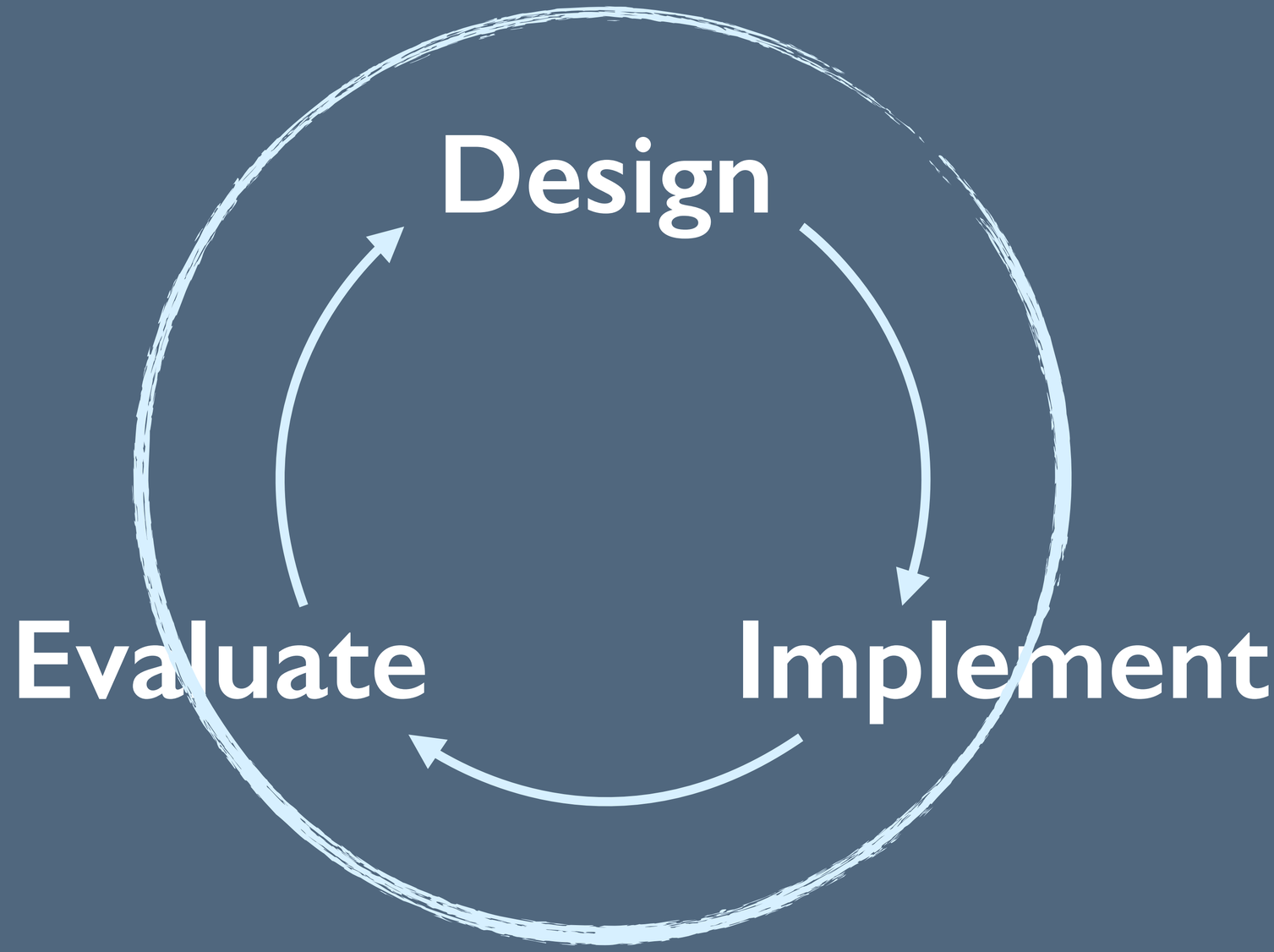
Implication

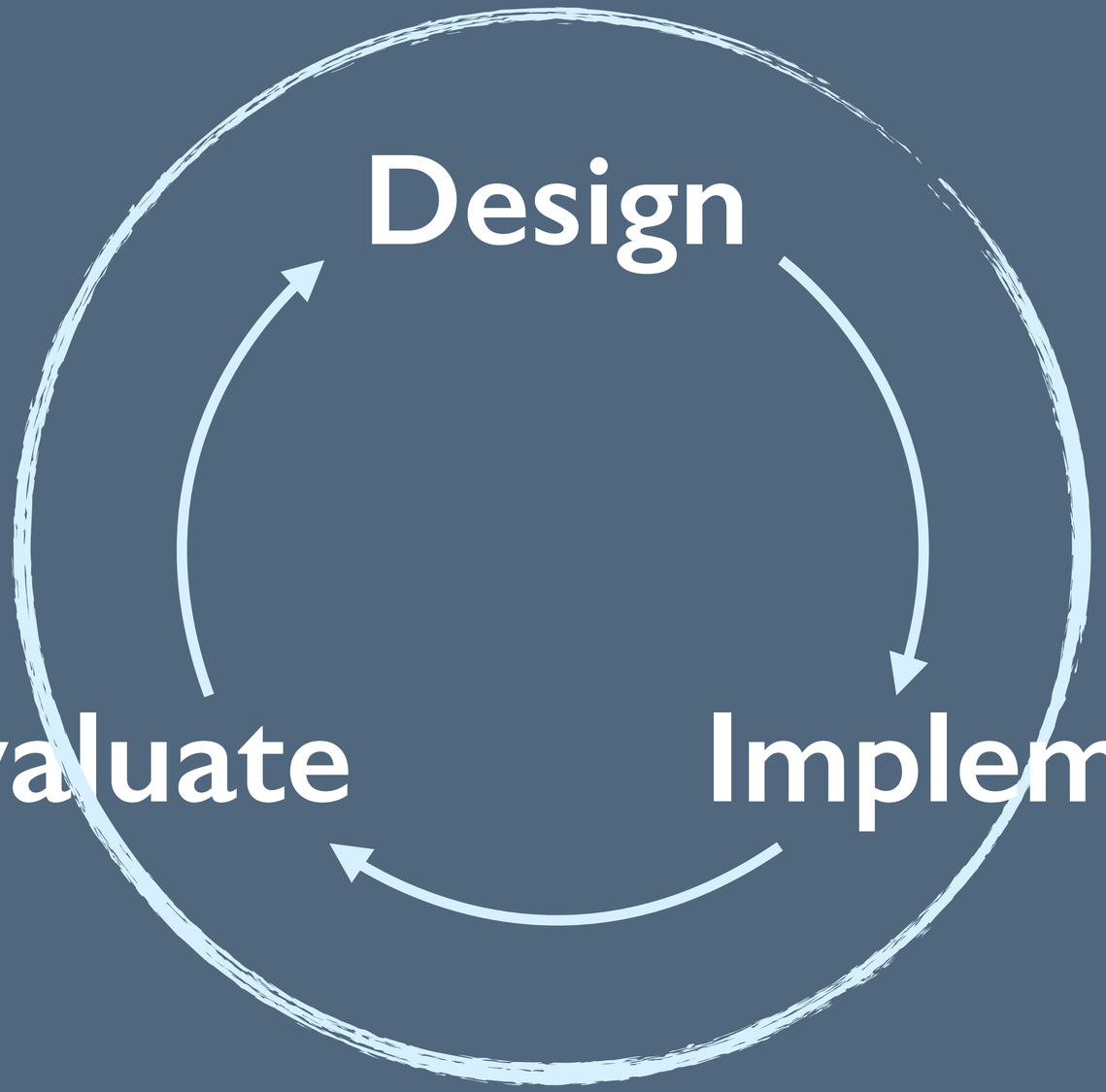
To improve the process:
encourage more rapid reflection, or
improve the quality of the reflection

To improve the tools:
create alternatives that make reflection
easier to do or more informative



The tighter we can tune this loop…

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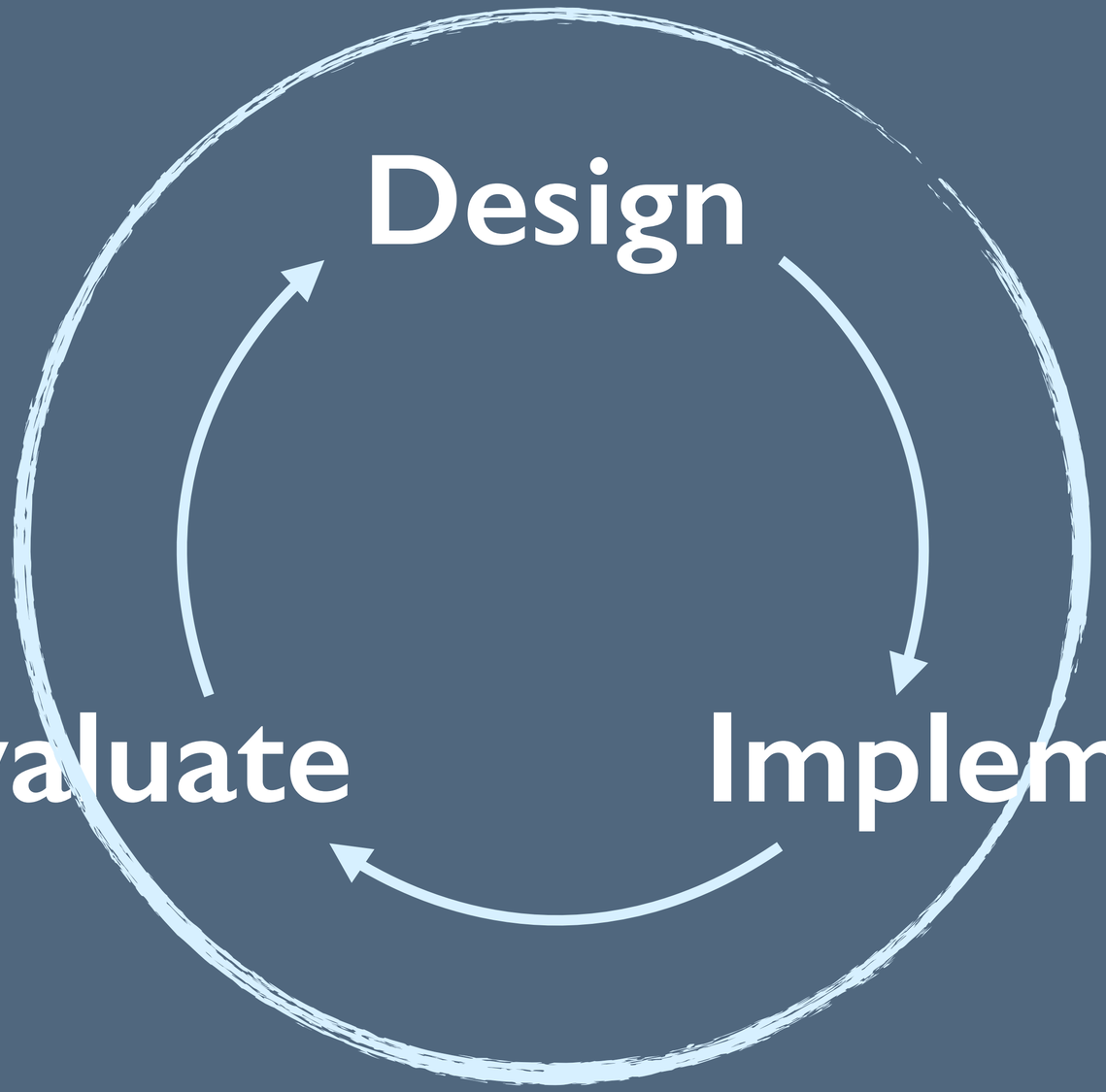
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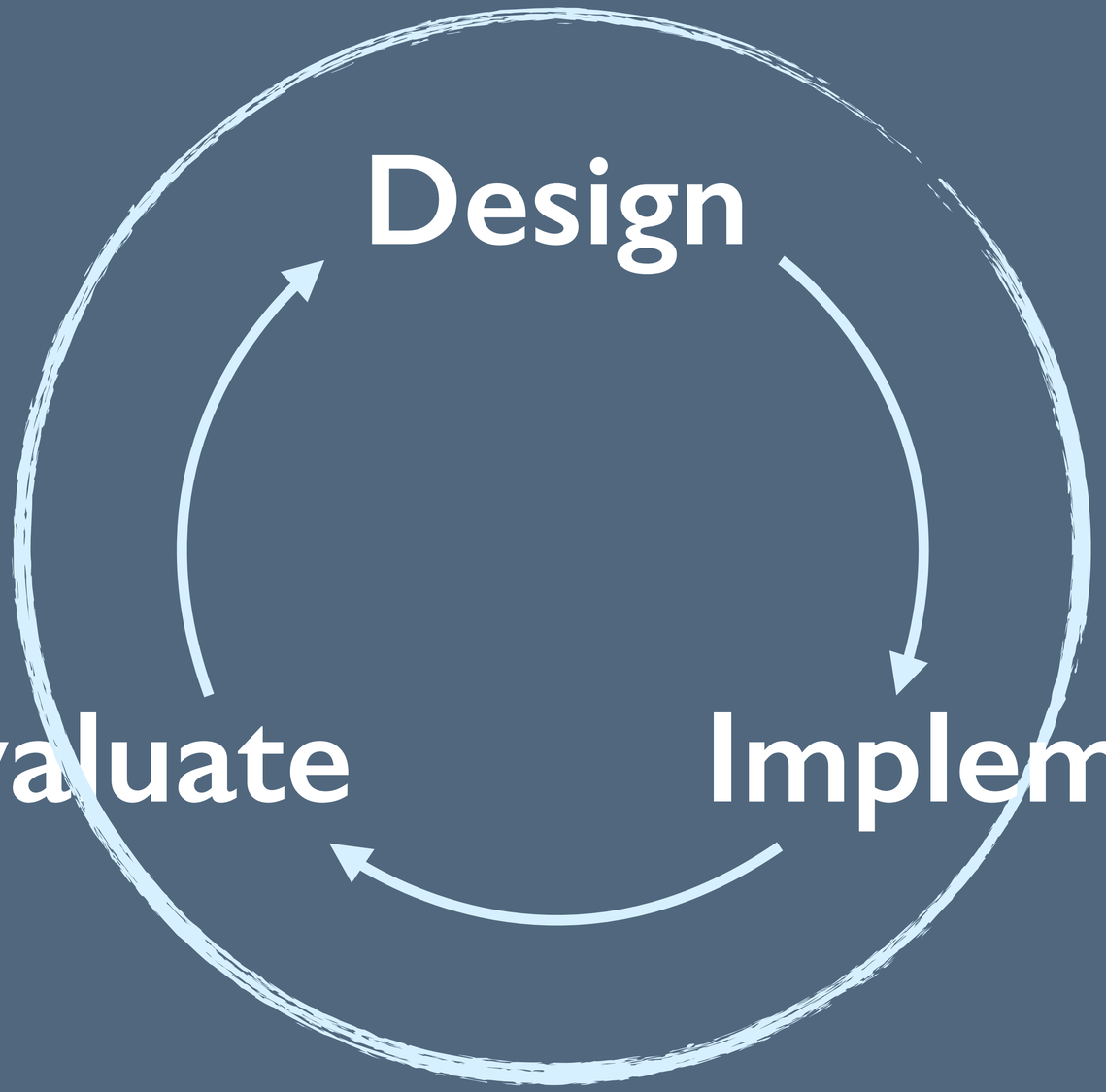
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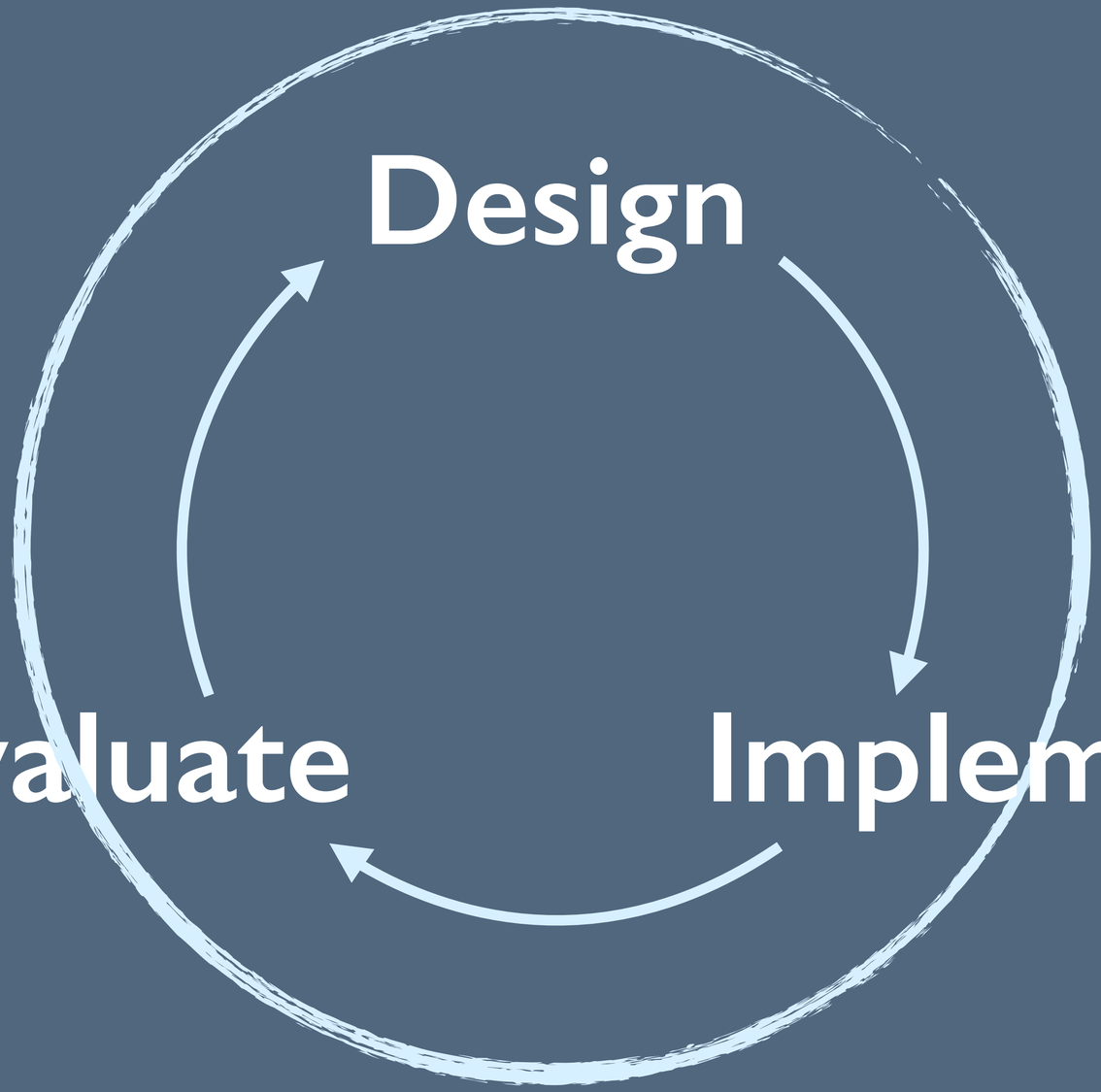
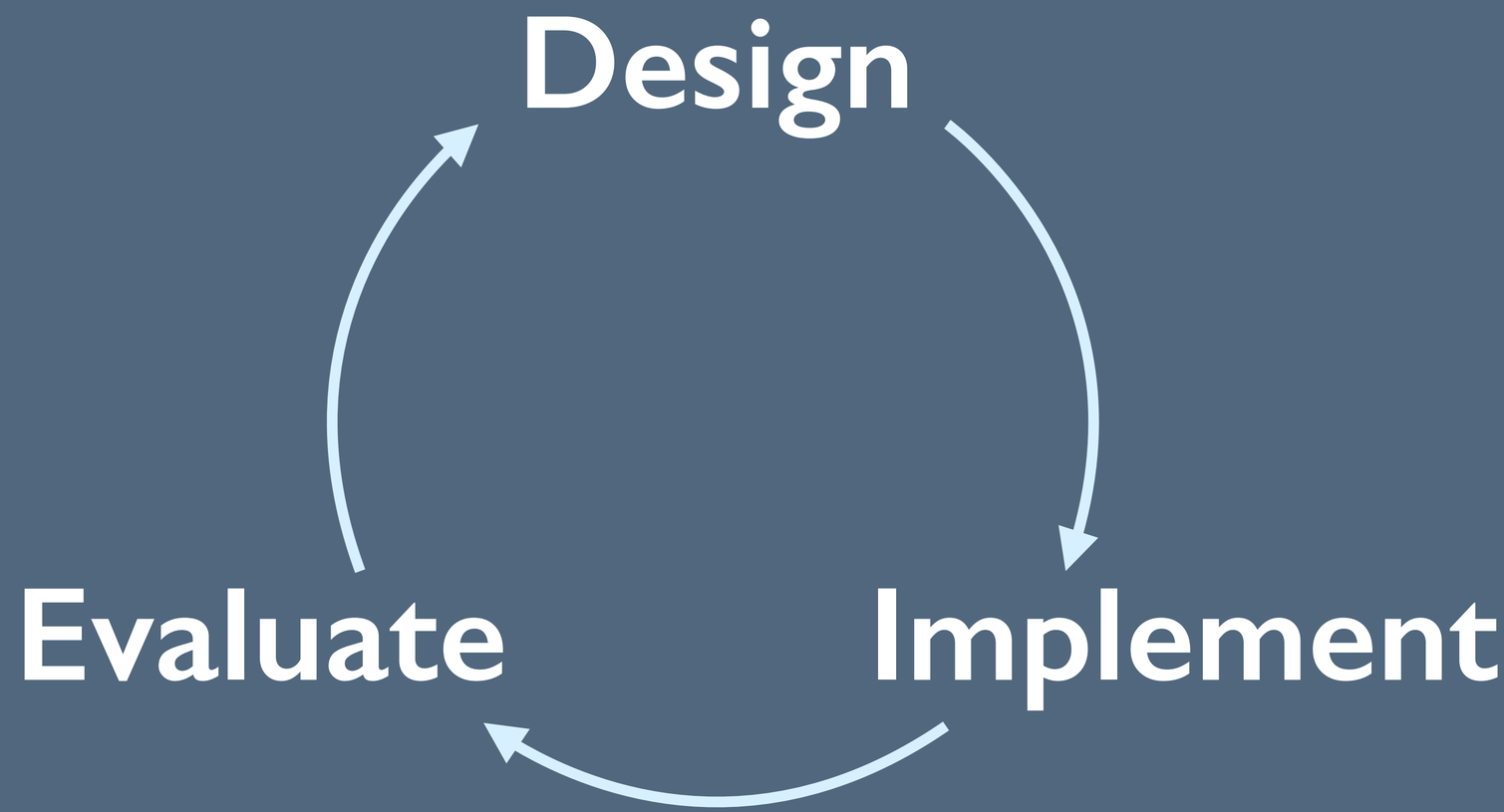
…the more reflection we are doing, and the better our designs are.



Design tools improve reflection-in-action.

To create a design tool, look for a part of the reflection loop that feels loose—where reflection is slow or difficult—and tighten that part of the loop.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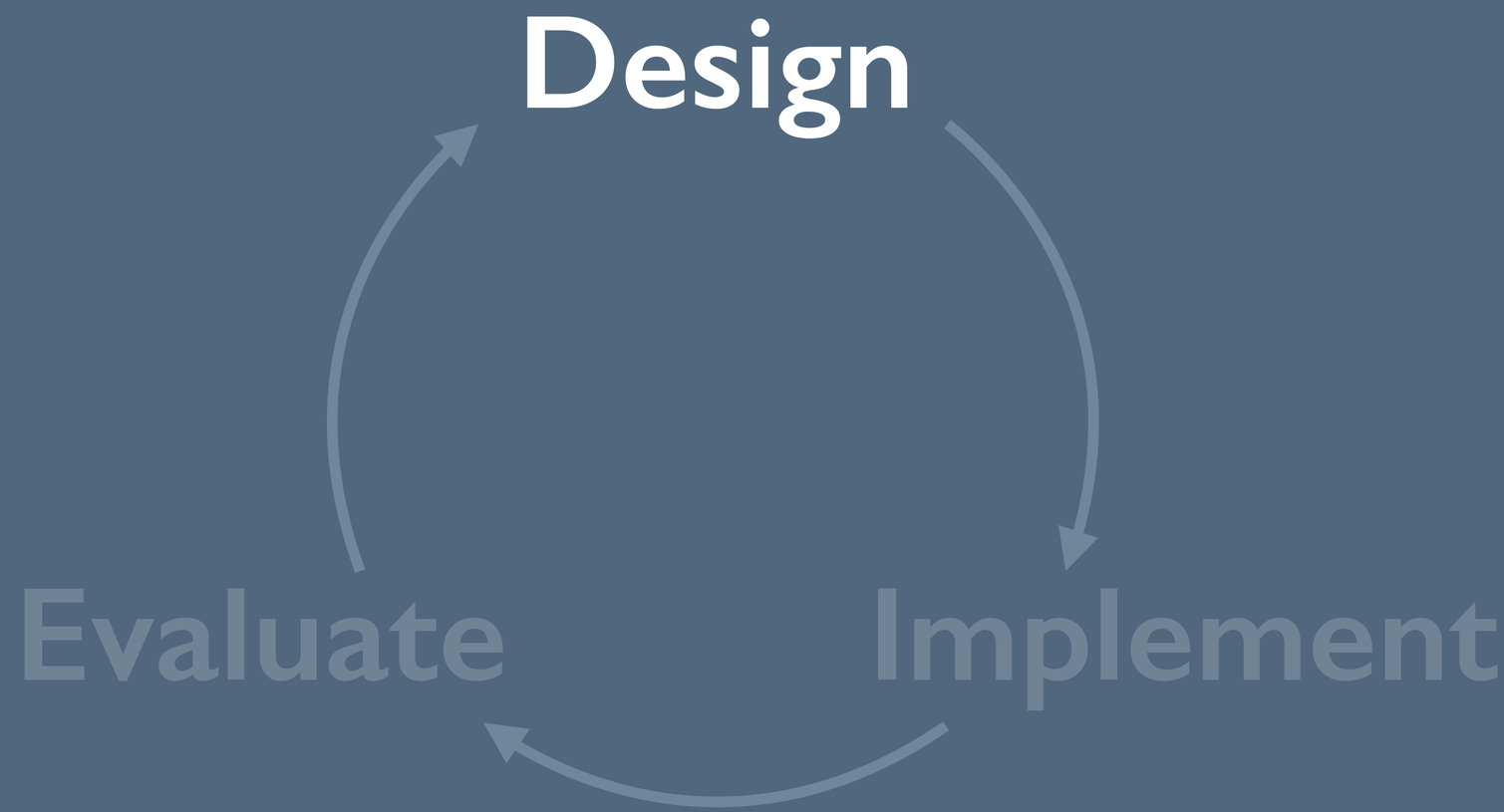
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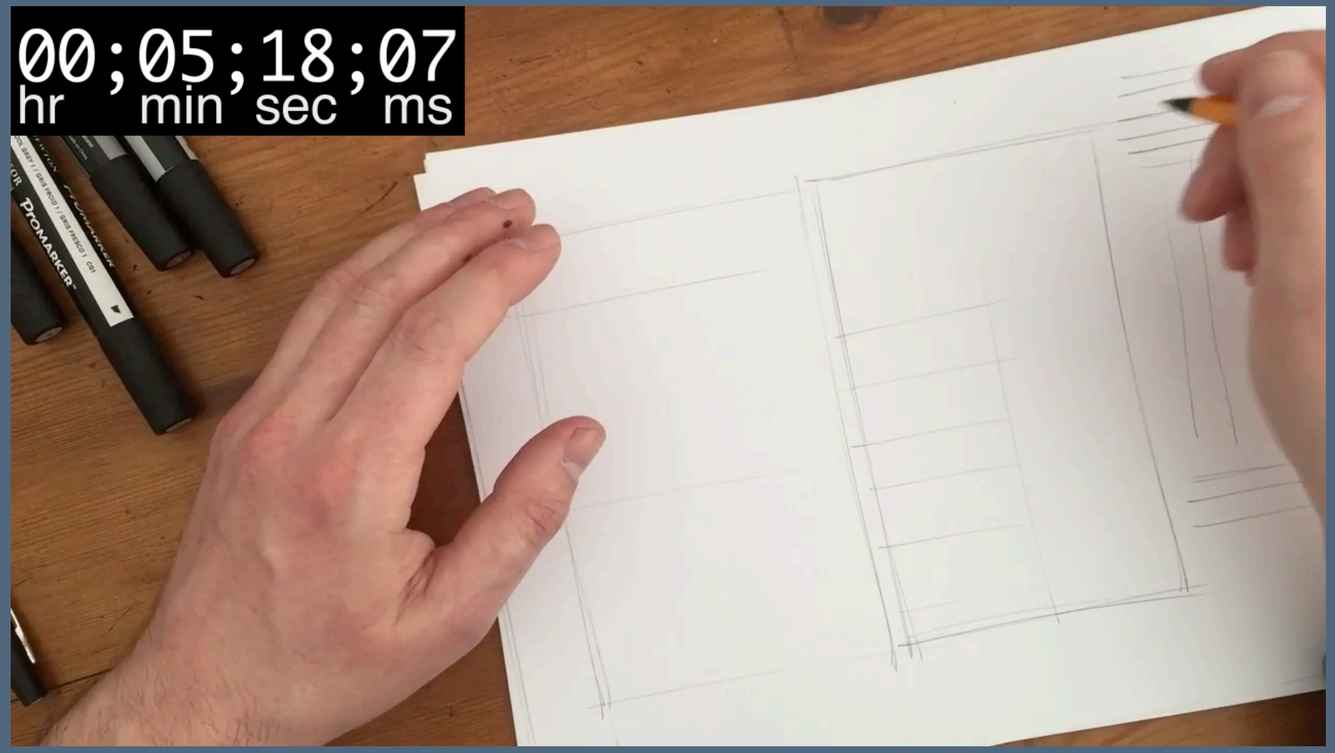
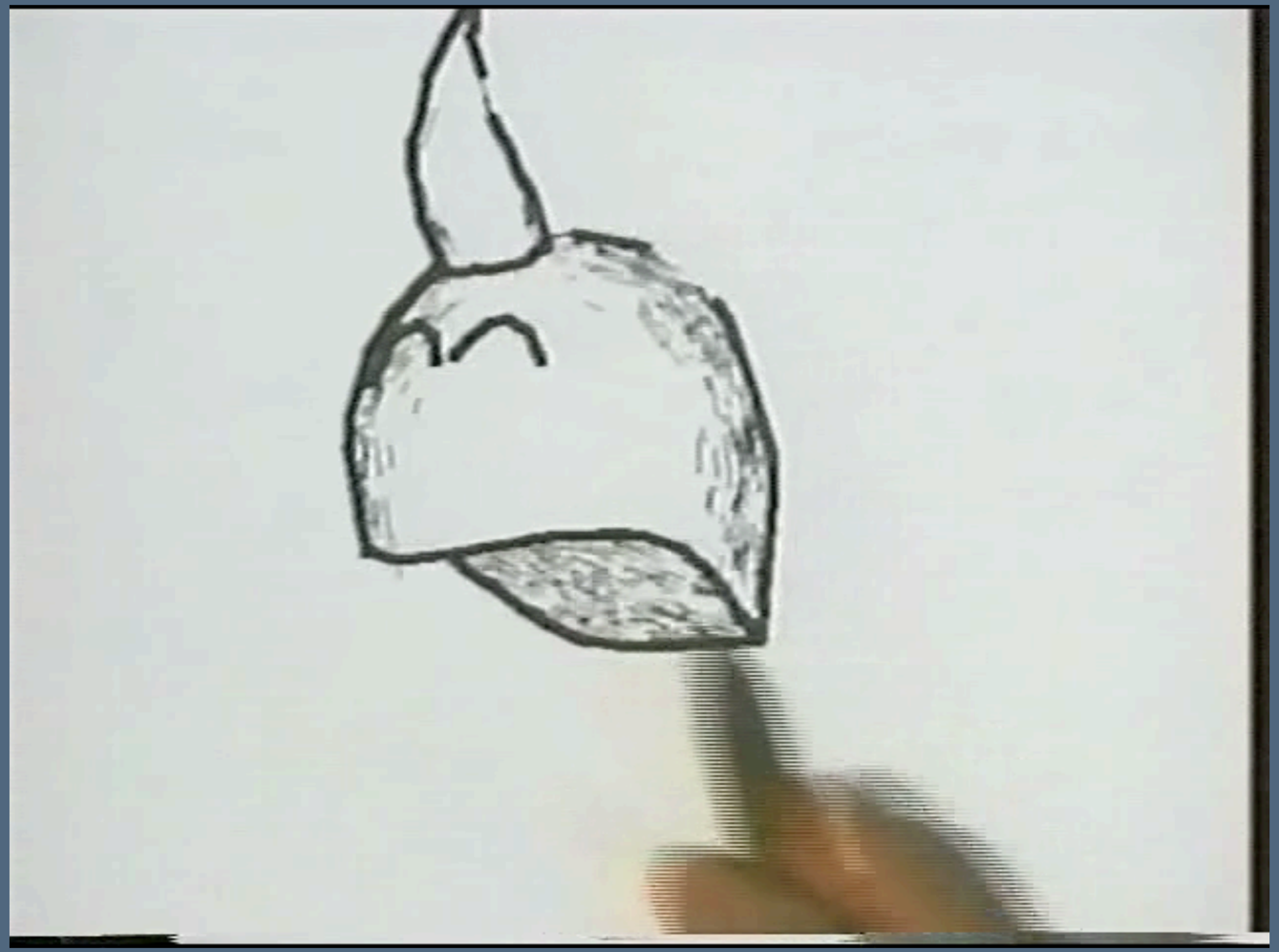
Goal of early-stage design tools: low-fidelity sketching

One major open loop in the design phase is the translation of an idea from the designer's head out into a sketch: the most rapid externalized representation possible



[Matt Corrall, edited by Bernstein]

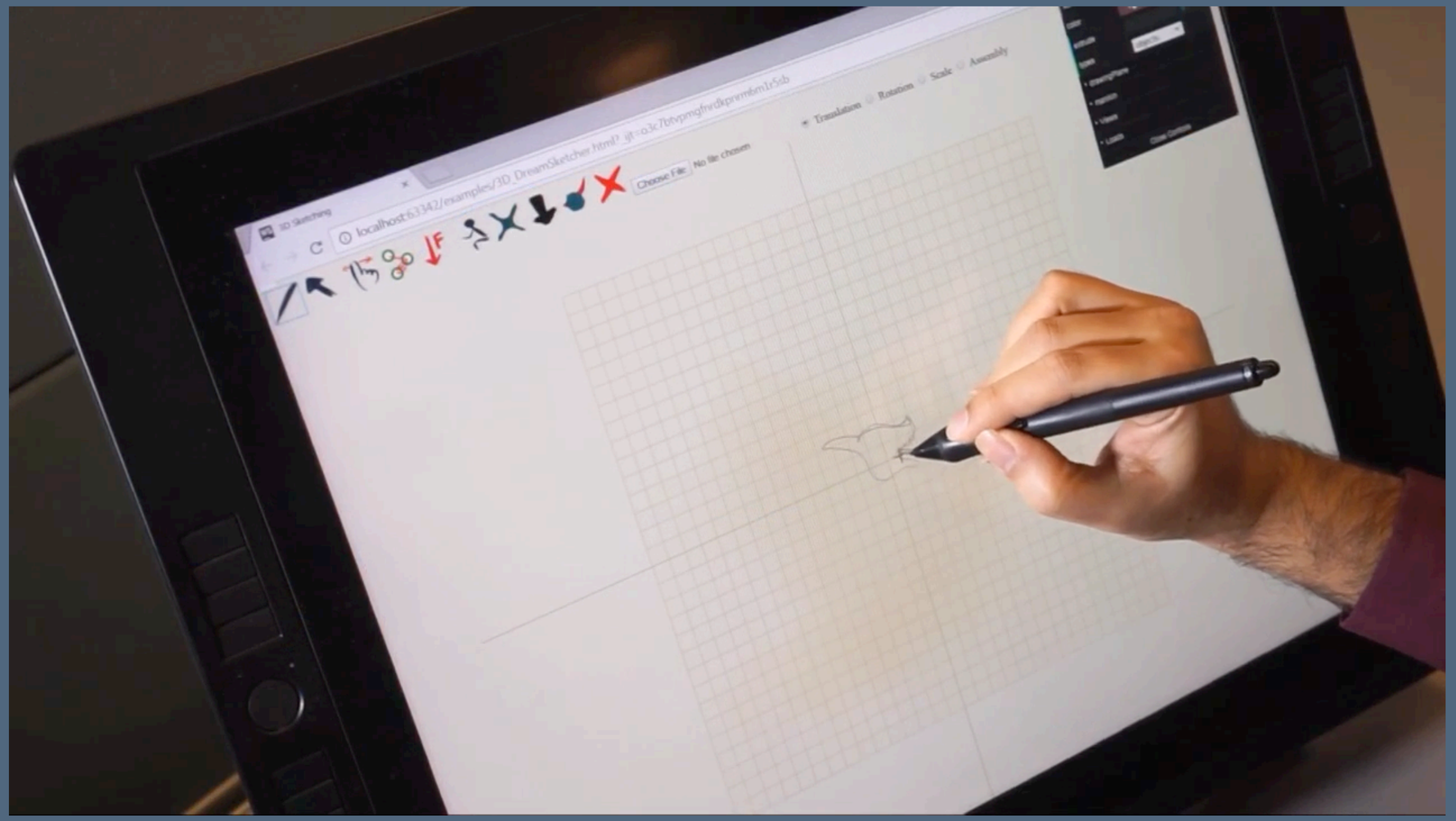
Making sketches expressive



And keep the output sketchy + uncommitted.

Here, the designer uses the system to sketch a 3D shape to convey their idea [Igarashi, Matsuoka, and Tanaka 1999]

Making sketches speak

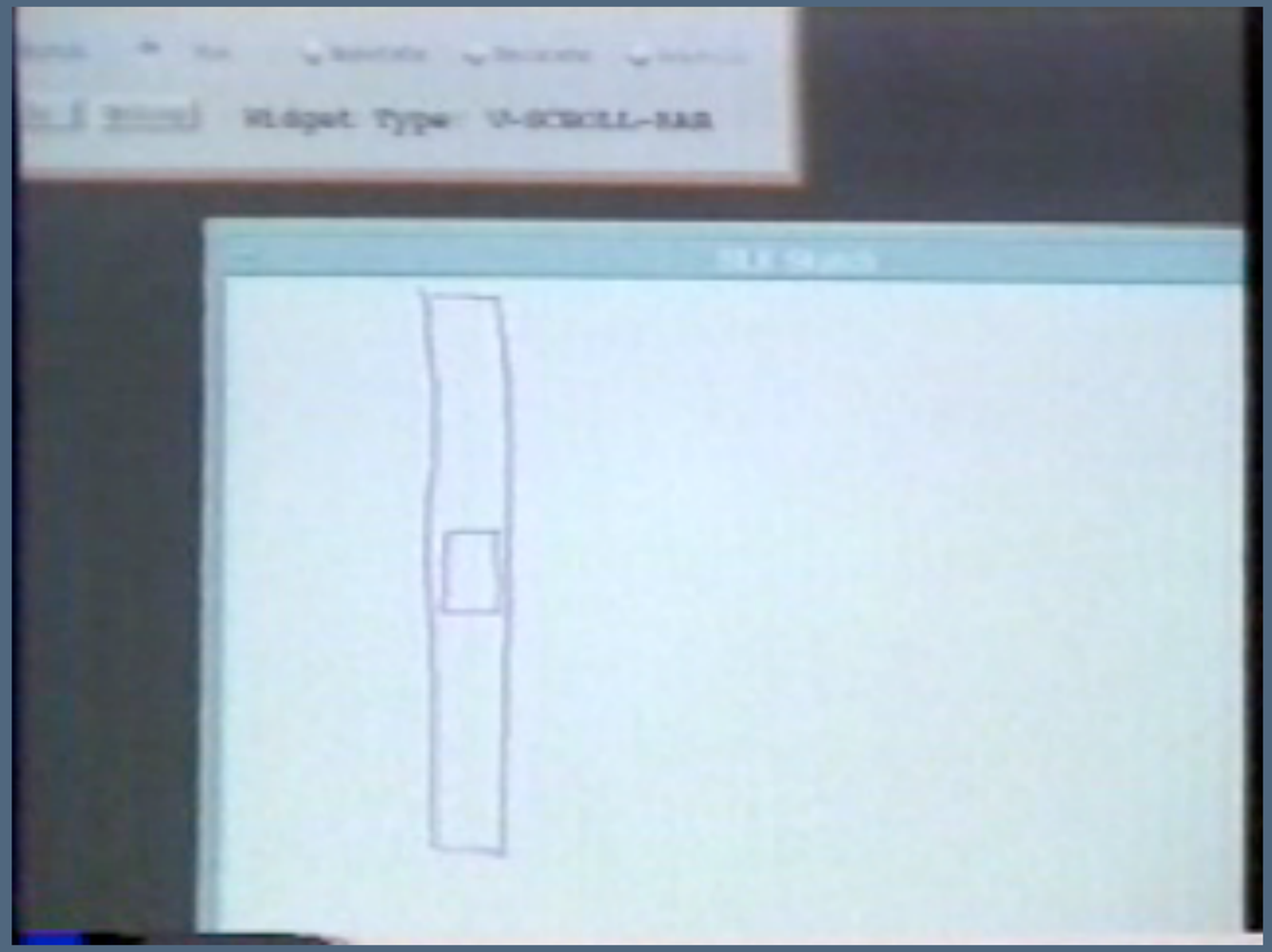


Imbue the sketch with **computational properties**.

The designer sketches while the system helps visualize potential physical constraints [Kazi 2017]

Making sketches speak

[Landay and Myers 1996]



Sketch recognition of UI components

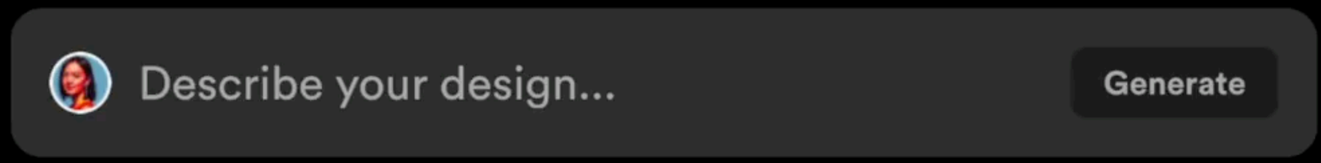
Led to many projects on low
prototyp

New modalities for sketch

Figma AI — sketching UIs through natural language descriptions.

(Blurs line between design and implement.)

How does / doesn't this support iteration?



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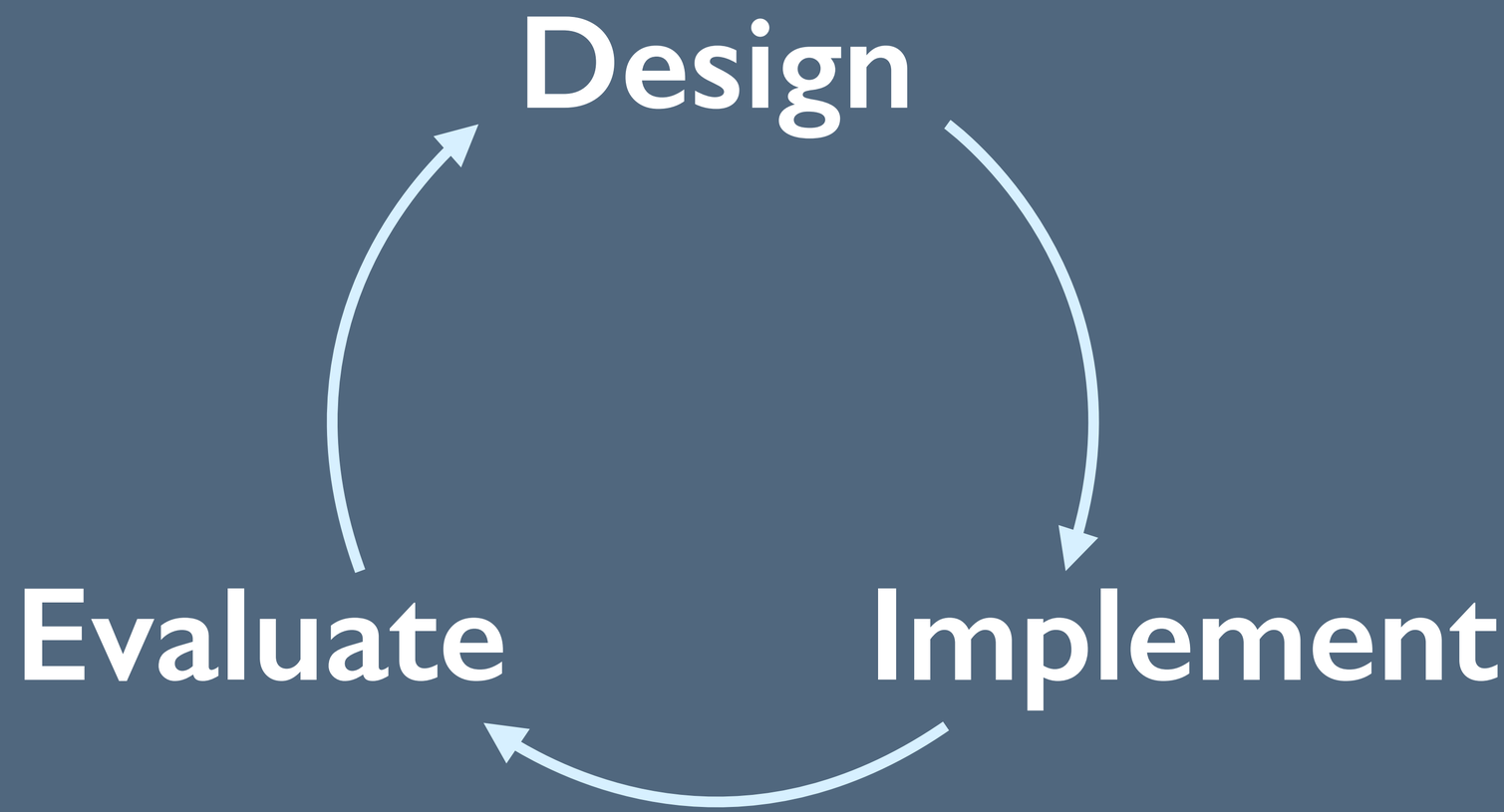
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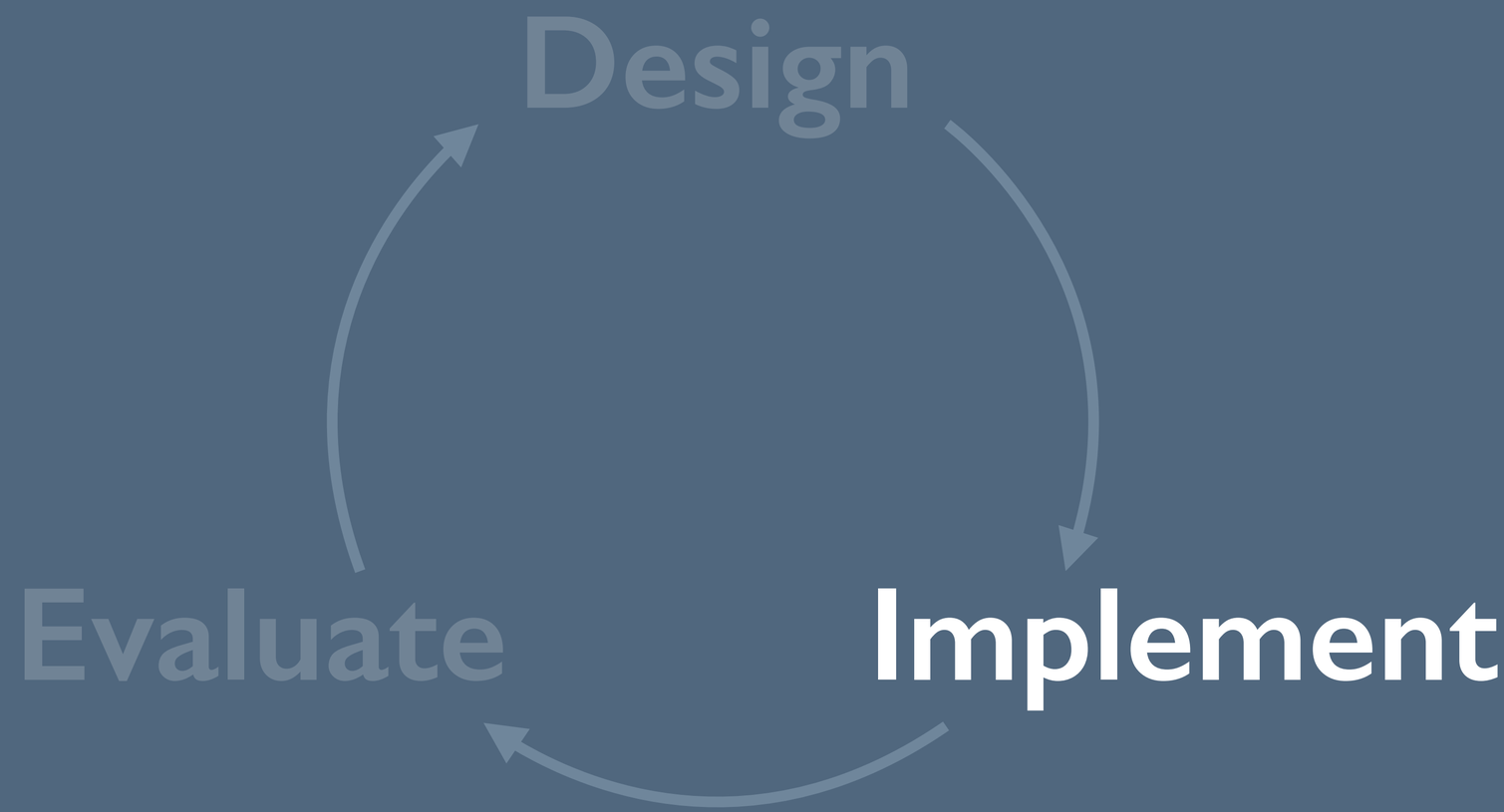
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Goal of prototyping tools: decrease construction time

If we can realize our idea or sketch into a prototype faster, then we can get to a reflection stage faster

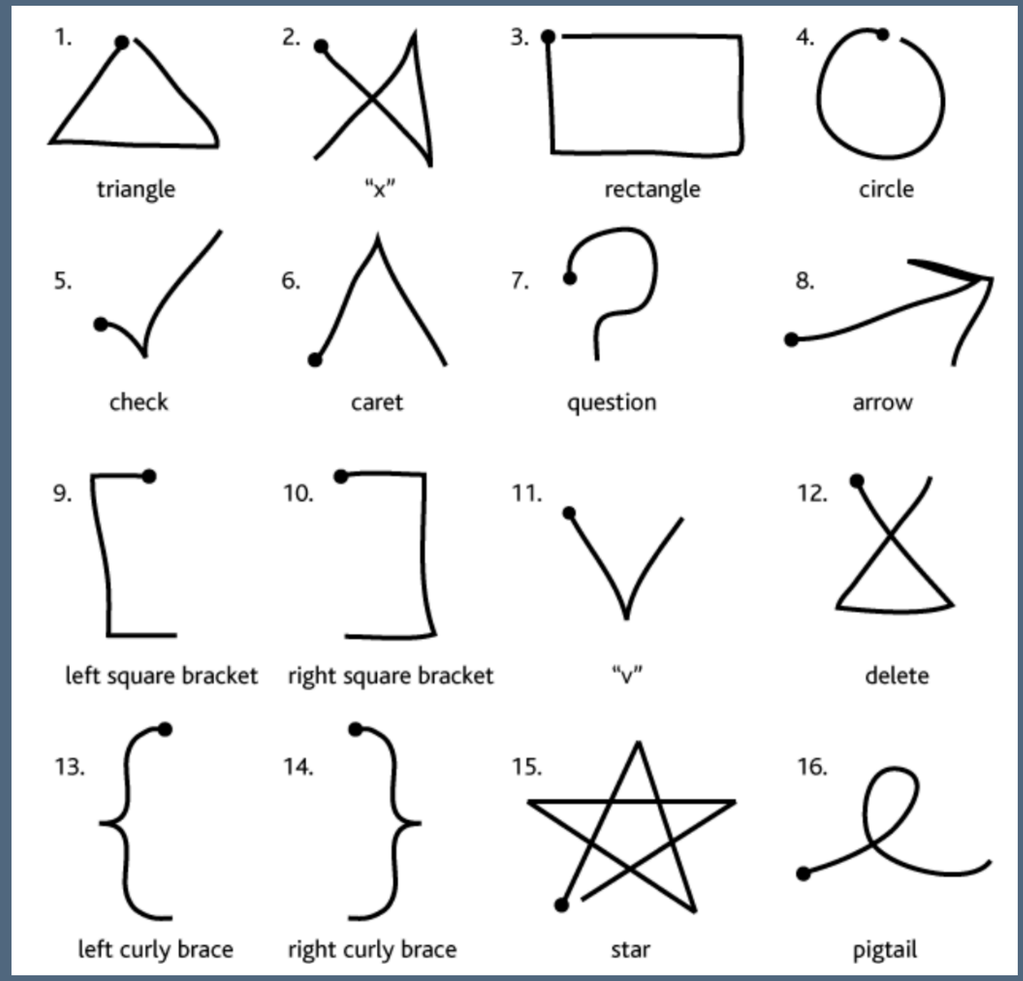
Factor out tricky pieces

[Wobbrock, Wilson, and Li 2007]

Training an end-to-end ML system for gesture recognition would take thousands of examples and a lot of time—infeasible for prototyping

The "$1 recognizer": quick 100 lines of code for 97% accuracy with only one example

Resample, rescale, rotate, and template match



Substitute something simpler

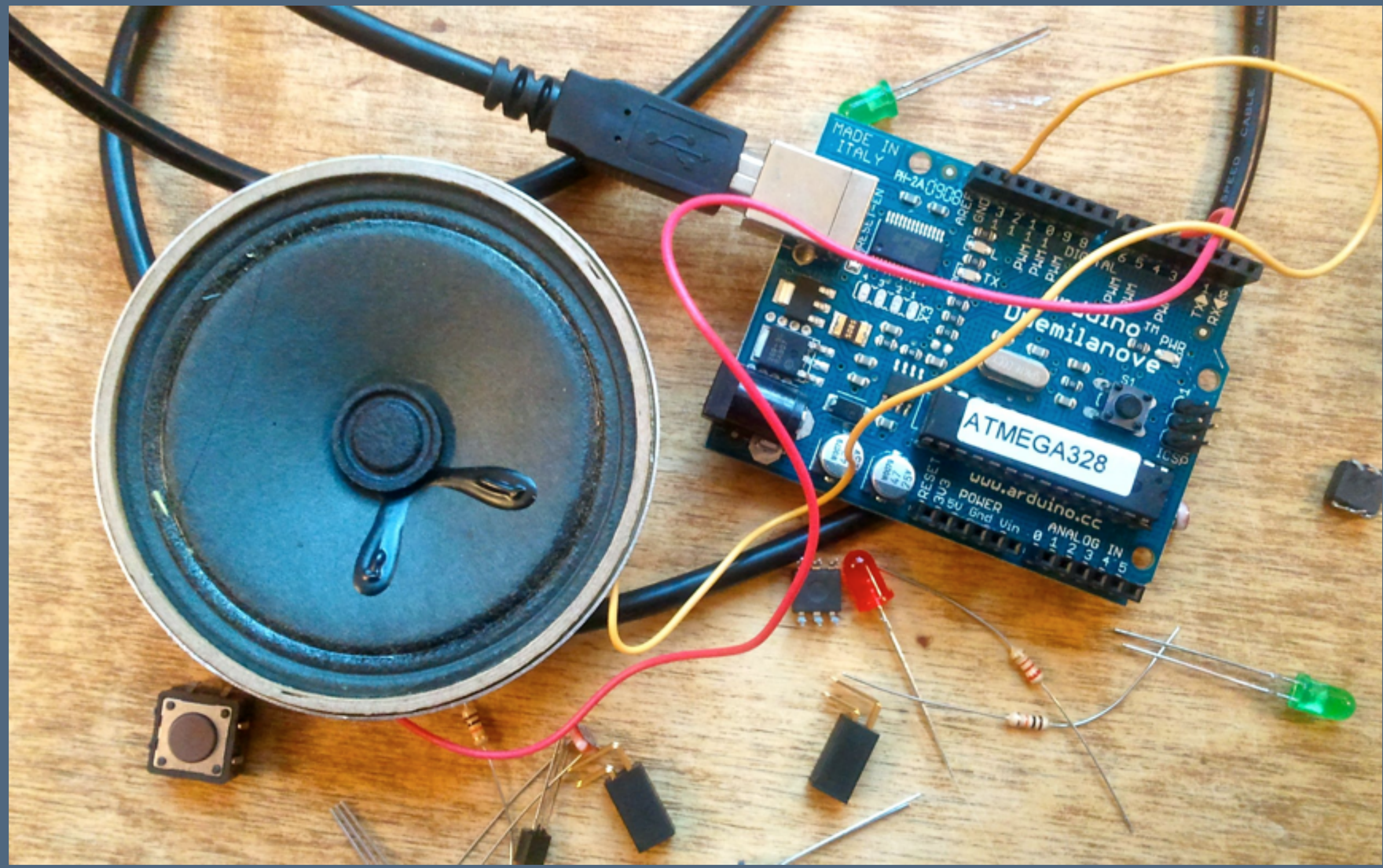
[Beginner's Mind Collective and Shaw 2012]

All you need is alligator clips

Can't do complex interaction with it, but lets you get off the ground quickly

…and still support expressivity

Maker board for artists, programmers and hobbyists

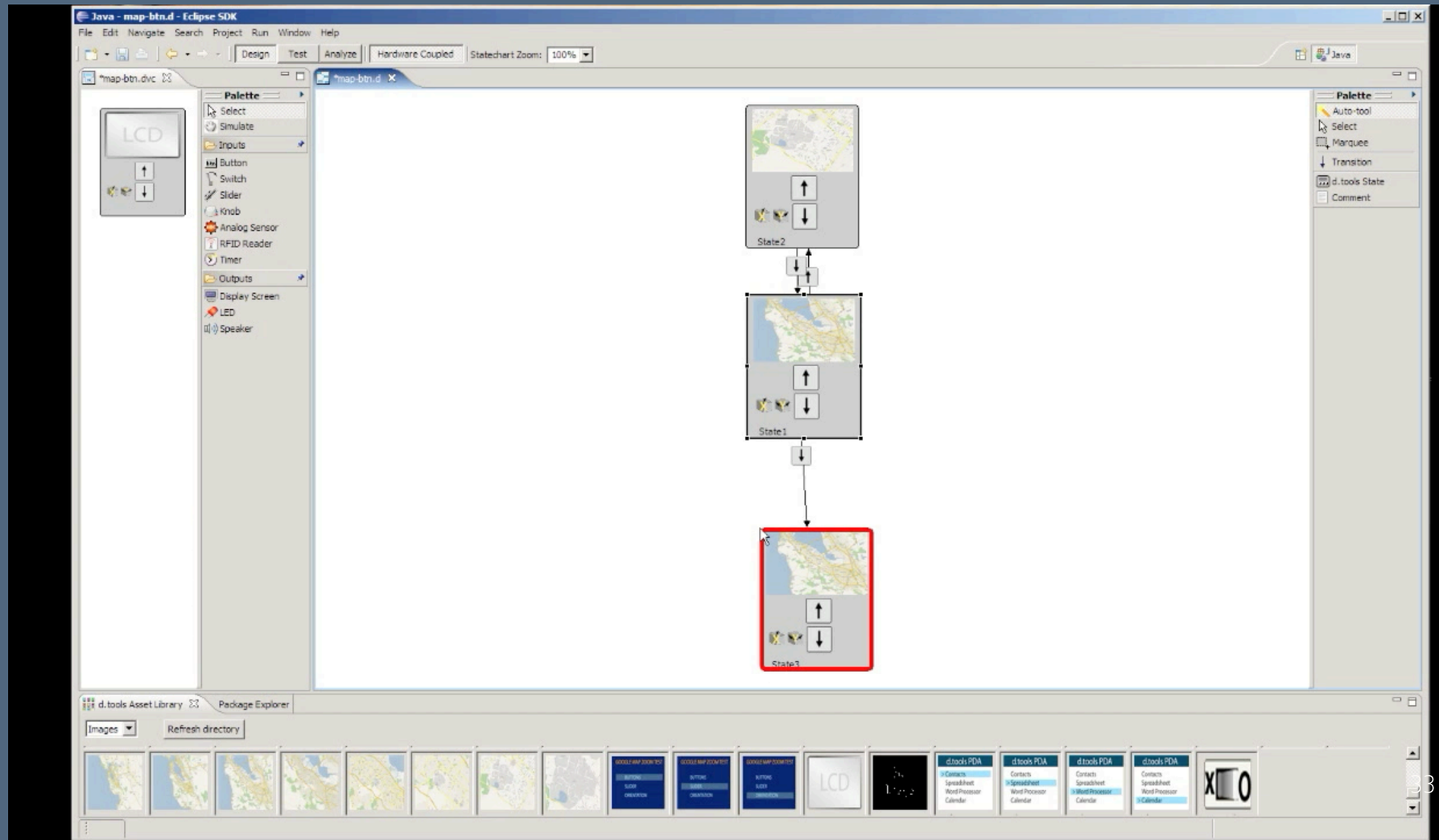


… and still support expressivity

[Hartmann et al. 2006]

Toolkit for prototyping physical computing.

Plug-and-play hardware and visual statechart authoring



Design tools should...

[Hartmann 2009]

Decrease UI construction time

Isolate designers from implementation details

Enable designers to explore an interface technology previously reserved to engineers or other technology experts

… like with real world objects

[Savage et al. 2013]

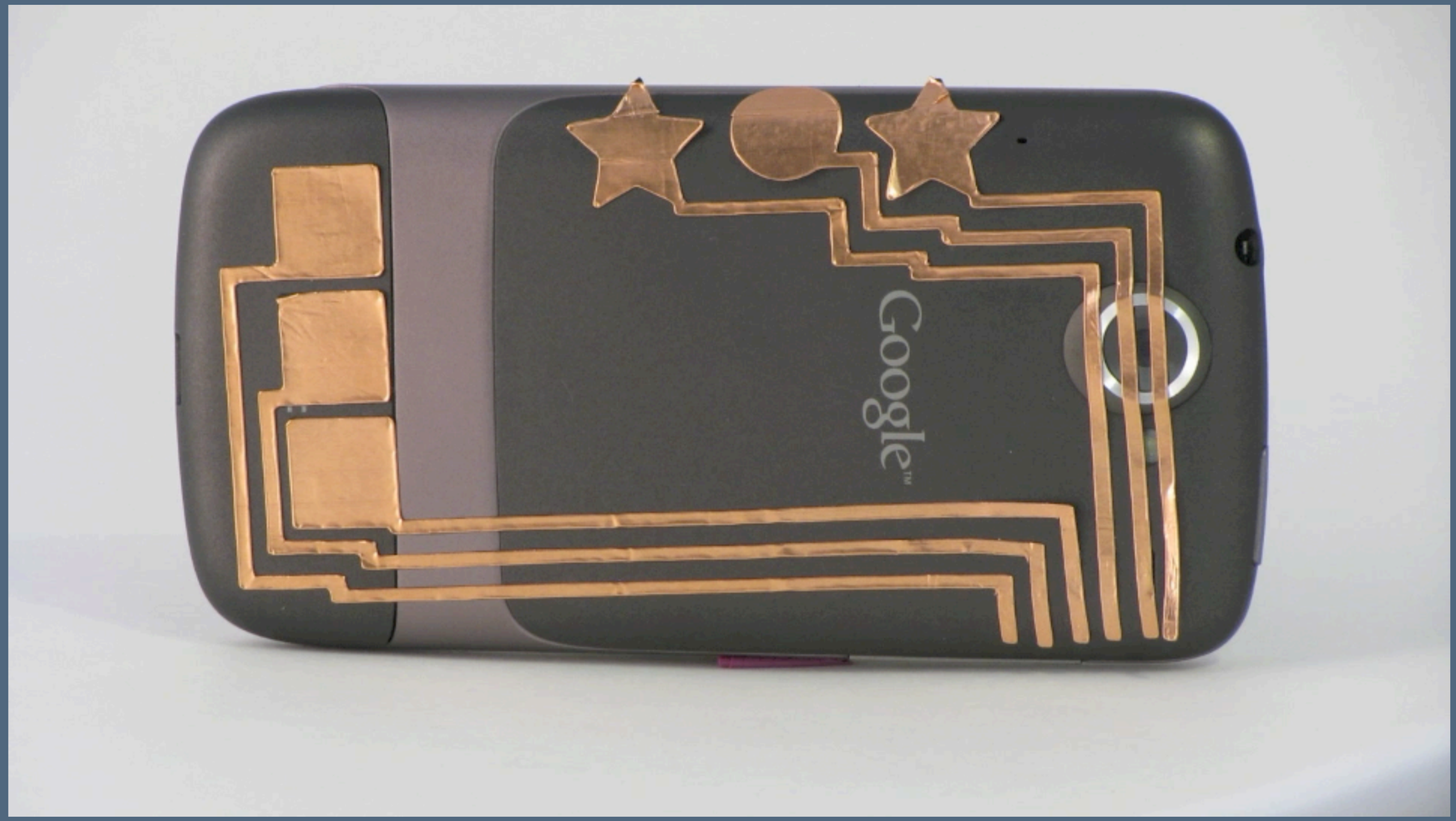
3D print your envisioned device, then screw a camera into the back of it and use computer vision instead of electronics

… or augmenting existing ones

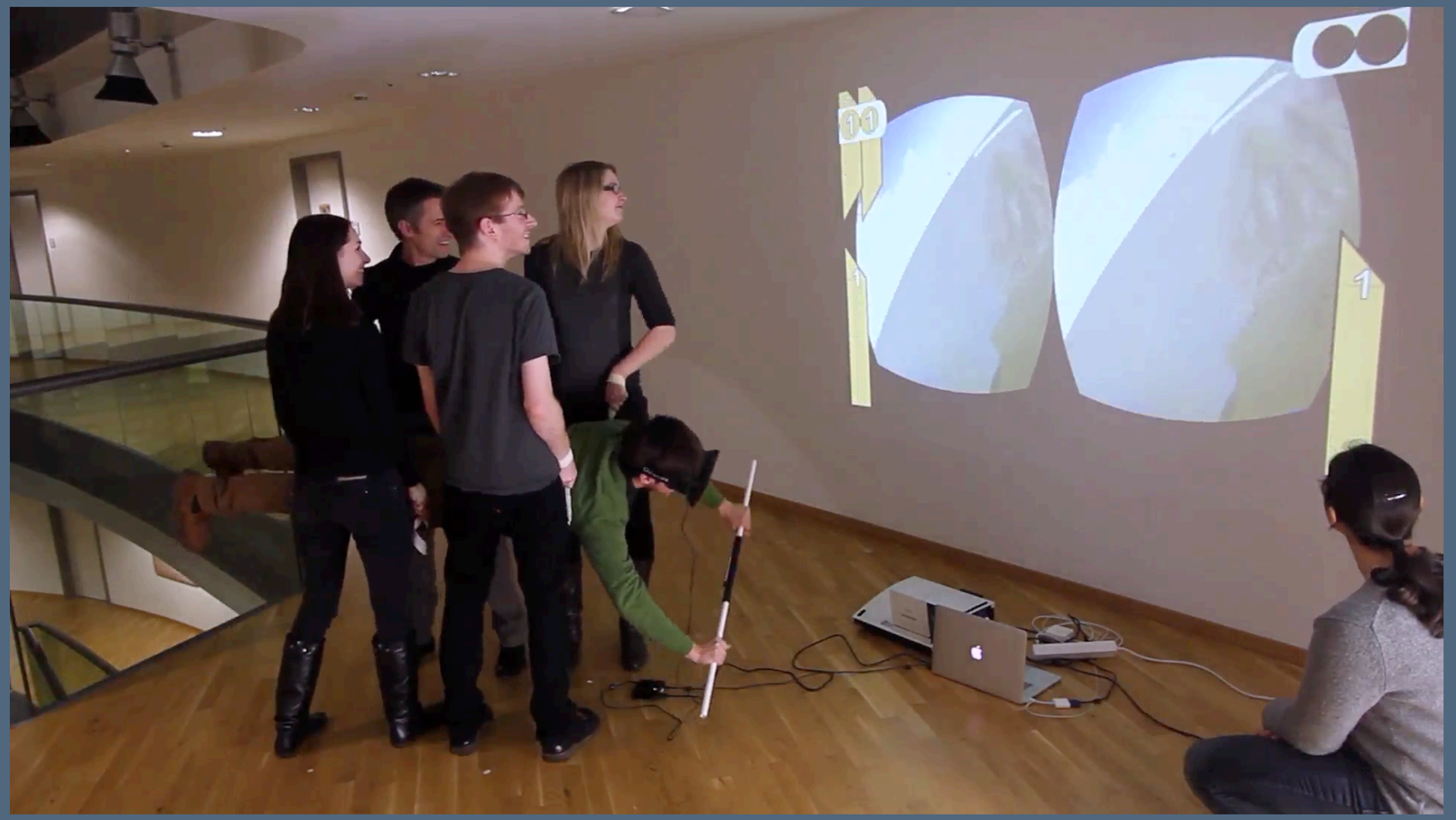
[Savage et al. 2012]

Make touch-sensitive physical devices in minutes

Create the UI layout, and software takes it from there



… or entire experiences



[Cheng et al. 2014]

Use people instead?

throwback slide (Lecture 2) — yes, this is a prototyping tool supporting reflection-in-action!

Goal of comparison tools: facilitate exploration

If we can generate many alternatives quickly, we can more rapidly explore a design space

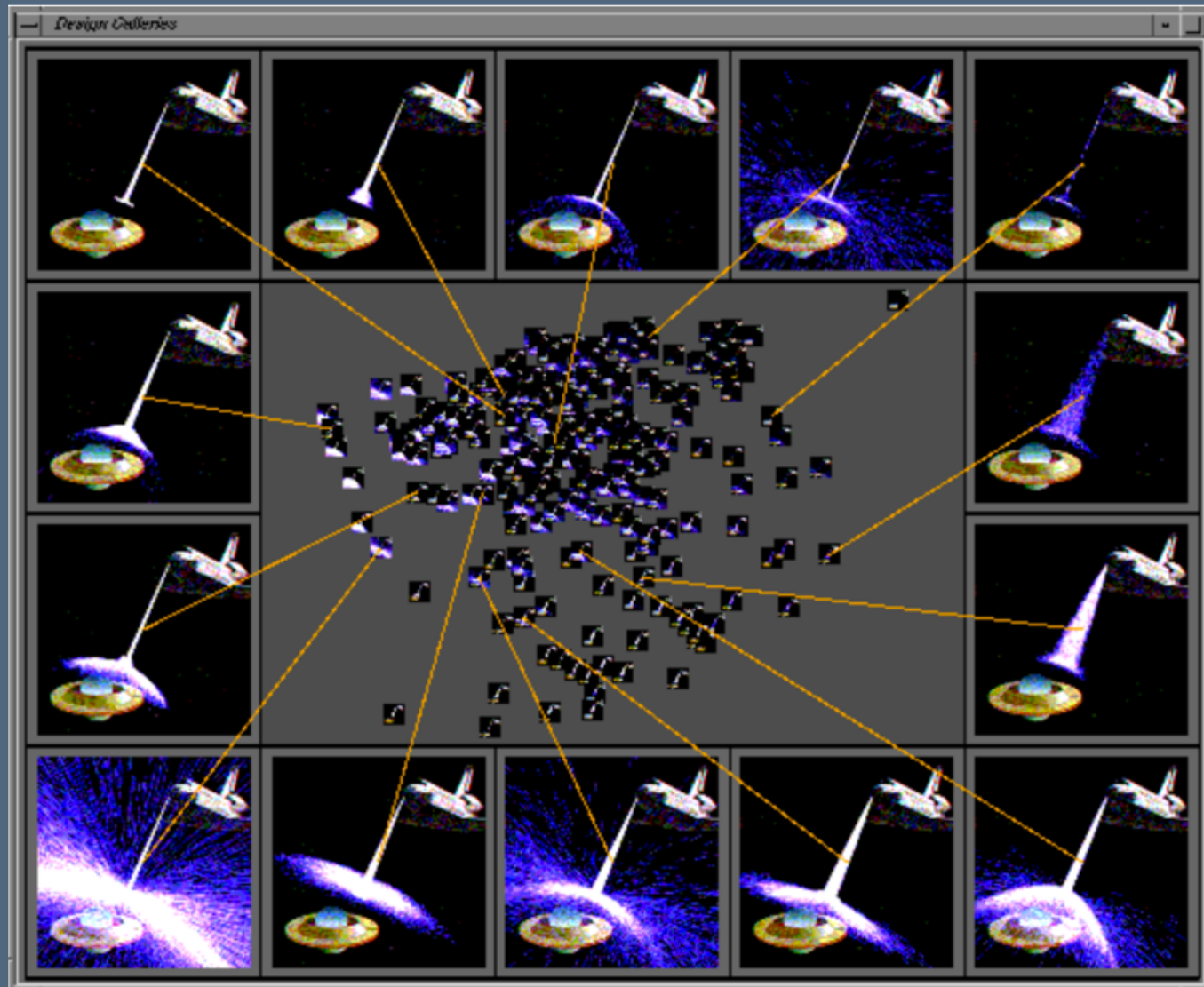
Design galleries

[Marks et al. 1997]

Automatically generate perceptually-varying alternatives within a design space

Helps the designer explore other feasible approaches

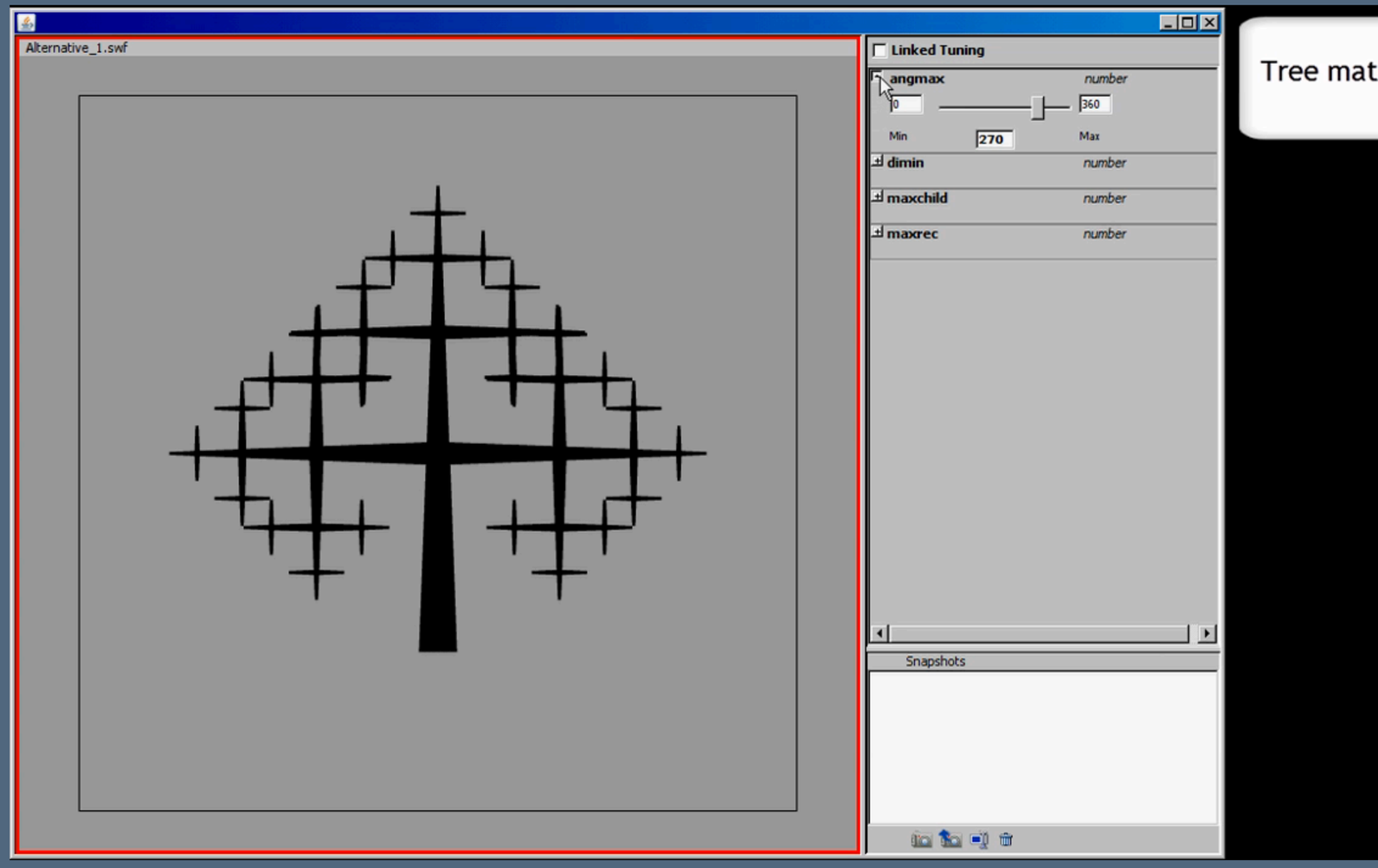
Now a widely-adopted technique inside of design tools



Making iteration rapid

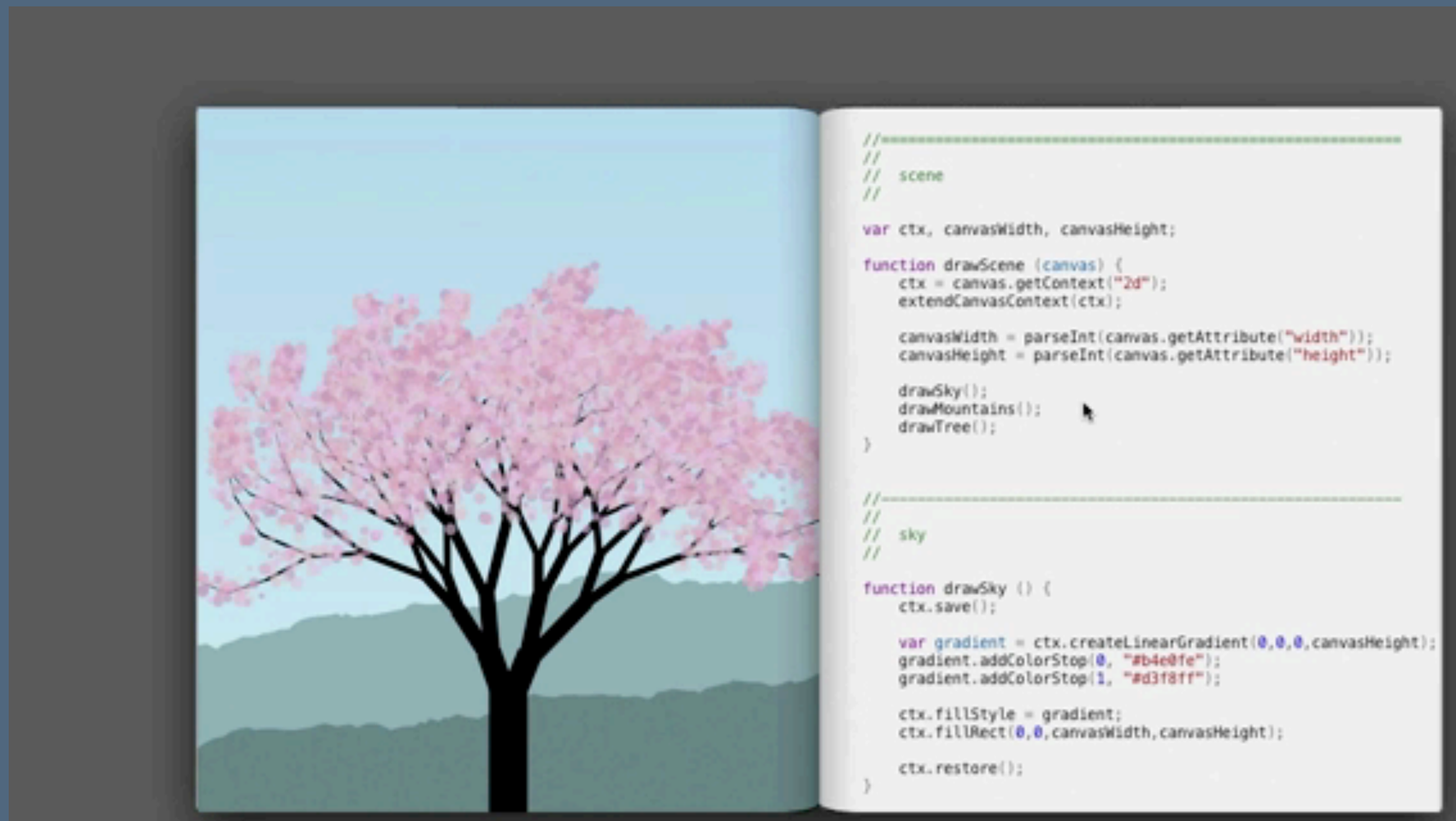
[Hartmann et al. 2009]

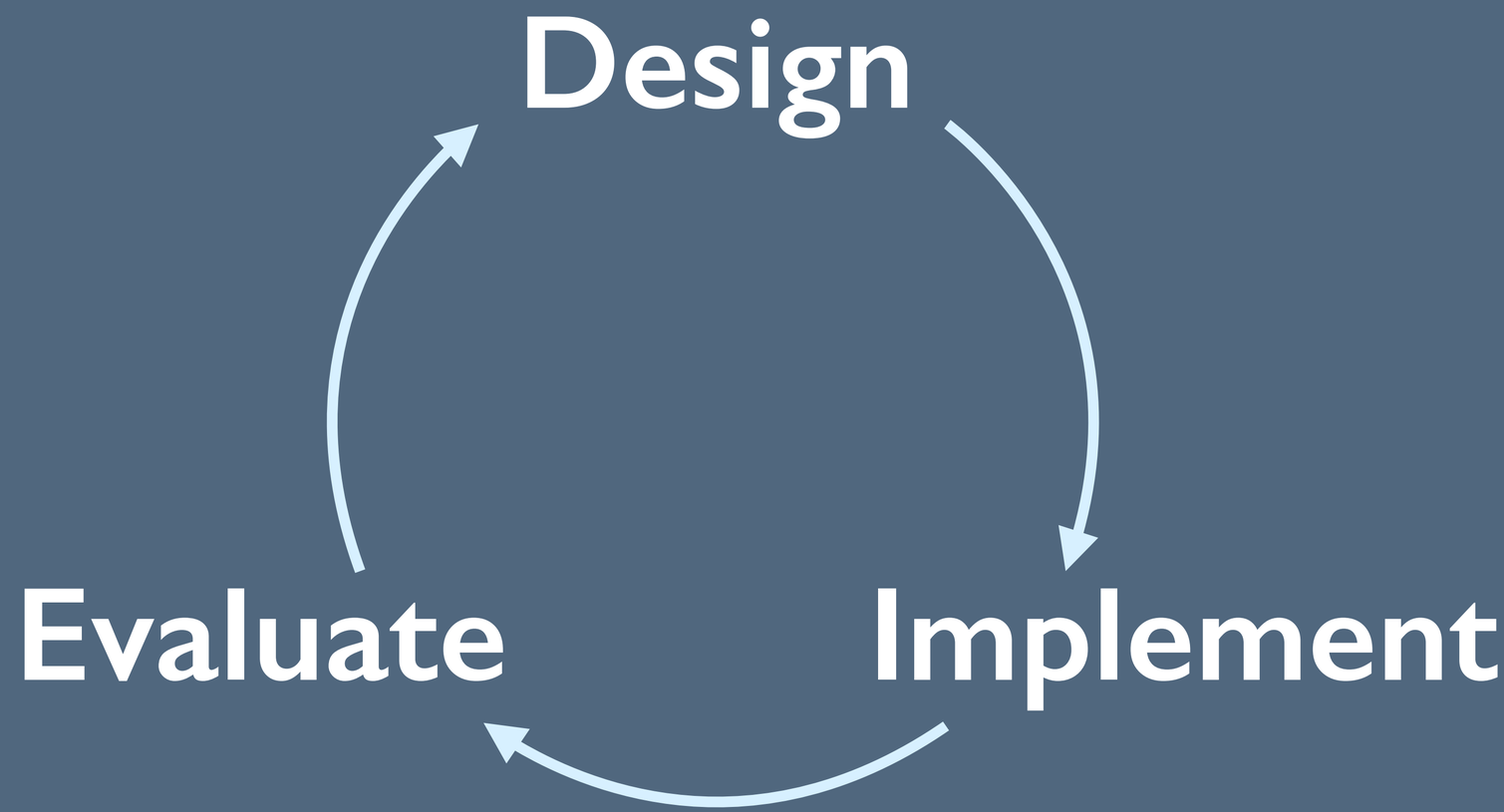
Tighten the loop by allowing exploration of design spaces and alternatives on a live version of the application



Making iteration rapid

Inventing on Principle [Victor 2012]

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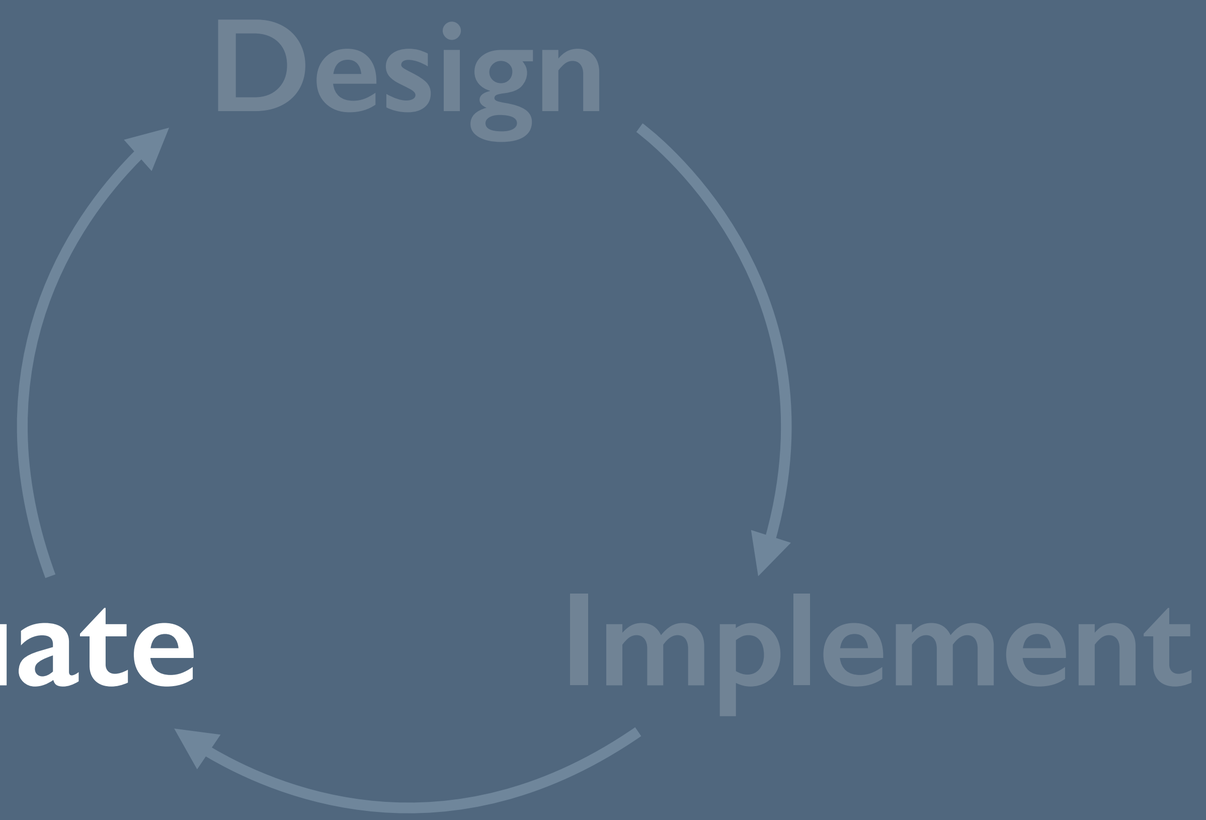
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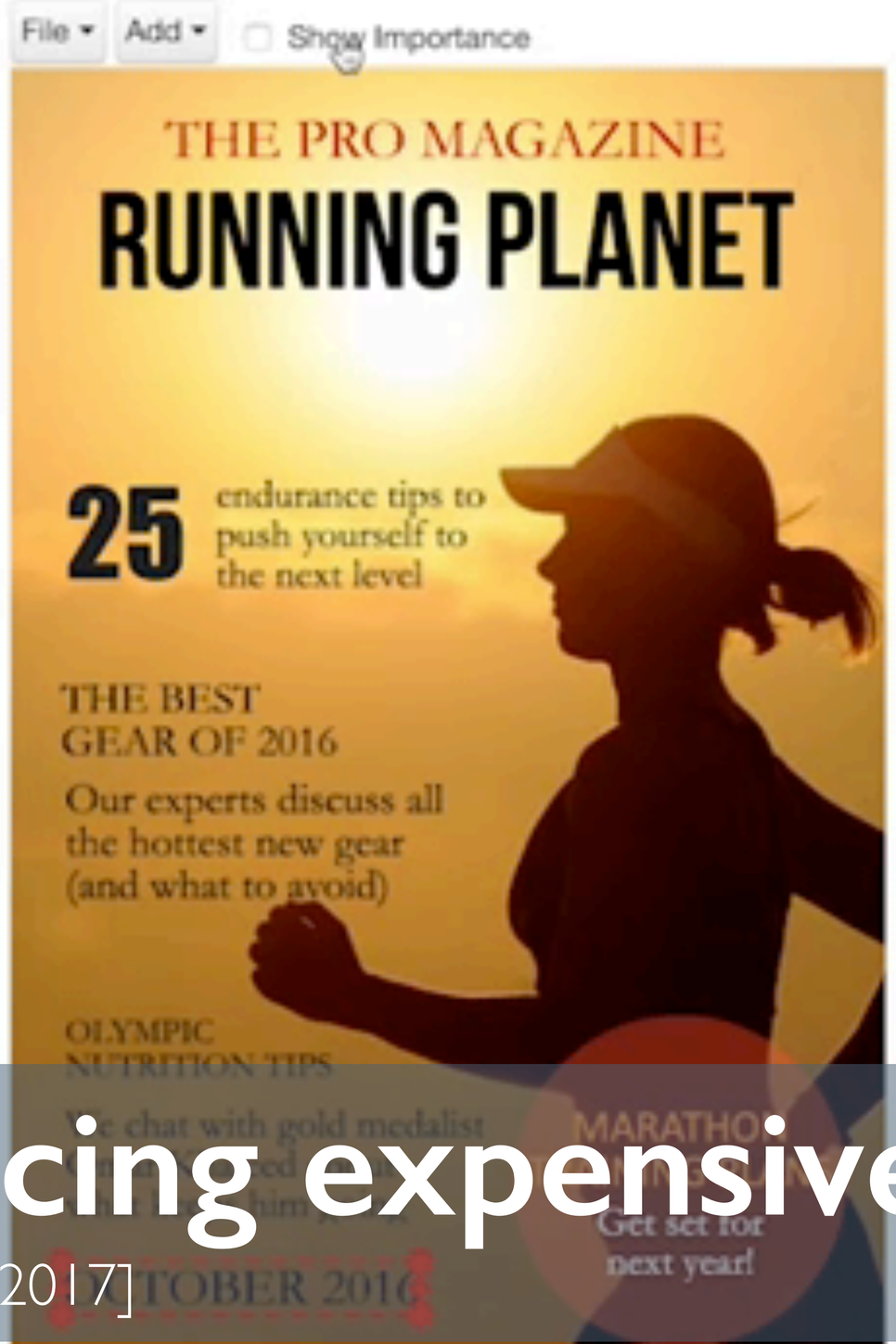
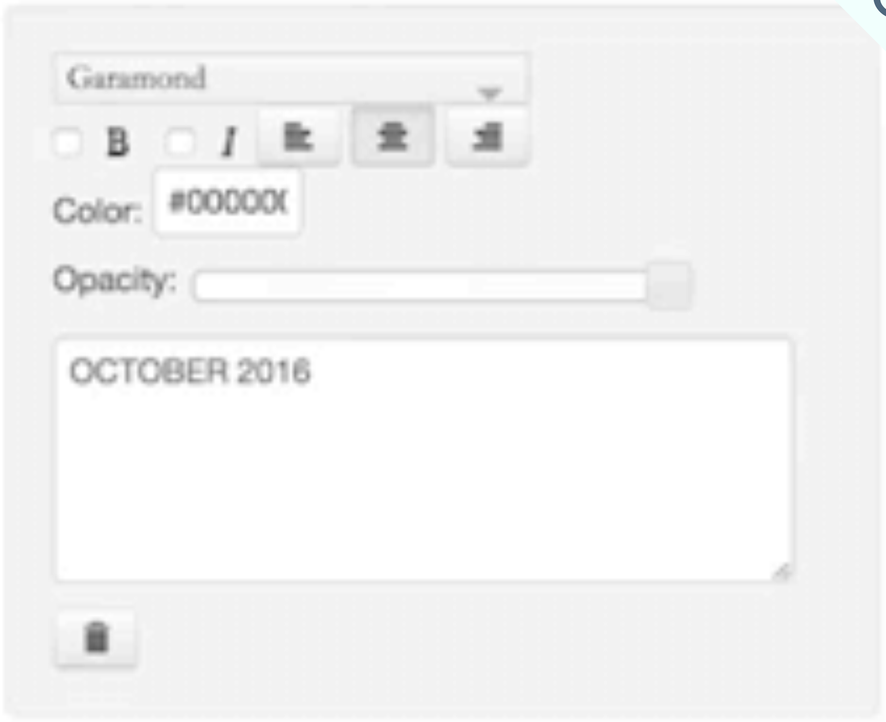


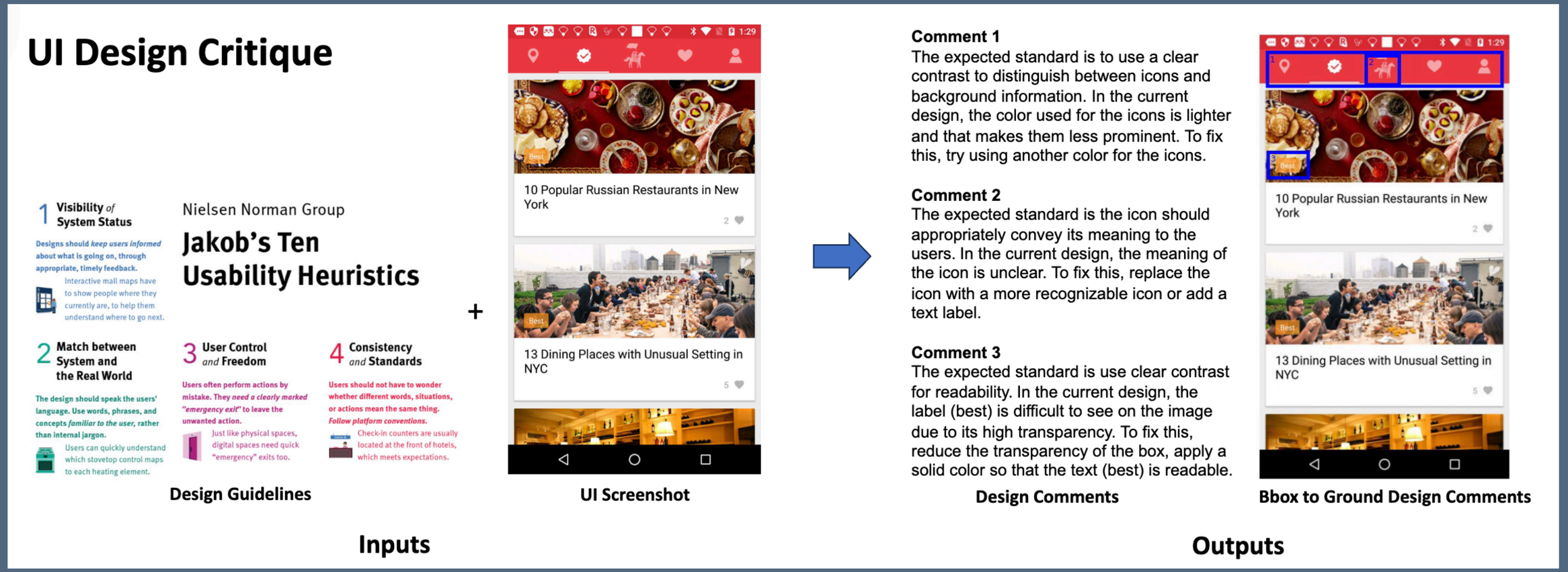


YOU READ THIS

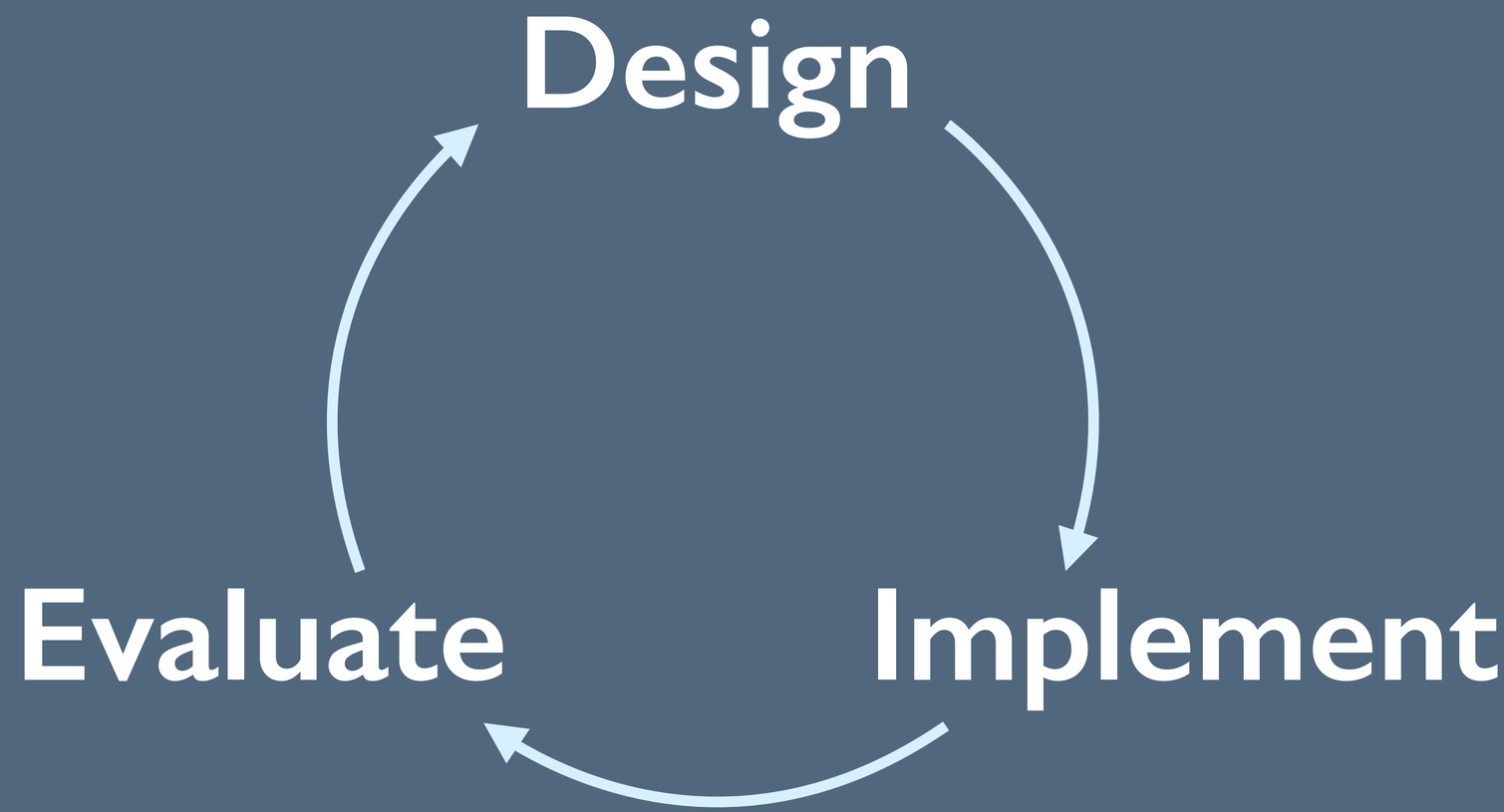
Surfacing expensive feedback

[Bylinskii et al. 2017]

Surfacing expensive feedback



Not open-ended feedback, but critiques according to specific design guidelines such as Nielsen's Heuristics [Duan et al. 2024a; 2024b]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Summary

Schön's reflective practitioner: designers think in cycles; action then reflection

So, to make the designer better, enable more and better reflection

Design tools aid by accelerating components of reflection-in-action:

Early stage design: translation of an idea from the designer's head out into a sketch, the **most rapid externalized representation possible**

Implementation: if we can **realize our sketch into a prototype faster**, then we can **get to a reflection stage faster**

Evaluation: provide **better or more rapid feedback** to support iteration

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